



PRODUCT REVIEWS

Allow customers to submit their product reviews, ratings, questions & answers on specific criteria

A product of PrestaHero

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I. WELCOME

Thank you for purchasing our product. We hope to guide you through all the aspects of the module installation and the module setup within this document. If you have any questions that are beyond the scope of this documentation, please feel free to contact us.

***Note:** *All instruction screenshots are taken from PrestaShop 1.7.*

II. INTRODUCTION

Customer reviews are an important point when it comes to convincing potential customers and enhancing your brand image. By collecting customer reviews and making great levels of trust, you will not only increase your conversion rate but also your sales!

Product Reviews helps you collect and display ratings and reviews about your products and PrestaShop store. Such social proof increases your conversion rate, organic traffic, and buyer engagement by leveraging your user-generated content.

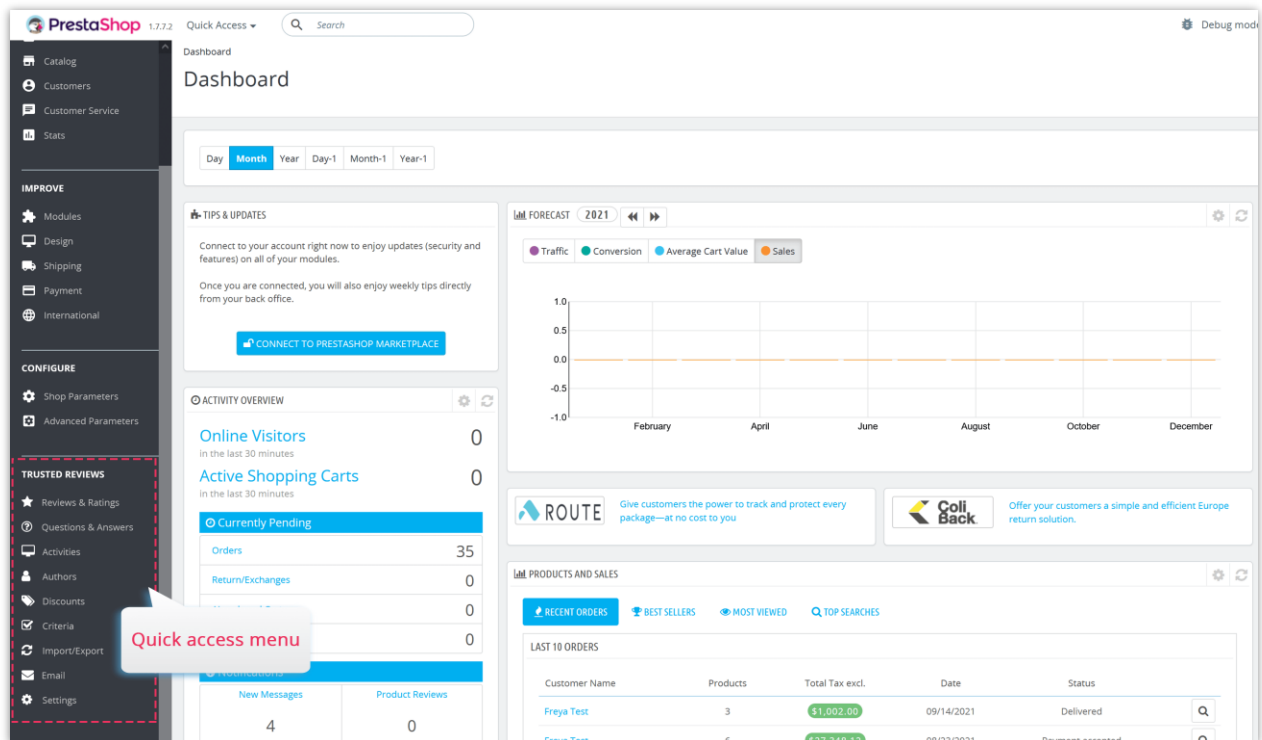
***Product Reviews** *is compatible with PrestaShop 1.6.x, 1.7.x and 8.x*

III. INSTALLATION

Product Reviews can be installed as other standard PrestaShop modules. Follow the steps below to install this module on your website:

1. In your website back office, navigate to **"Modules > Modules Manager"**
2. Click on **"Upload a module"**, select module installation file (**ets_reviews.zip**) then upload the module.
3. On module listing page, click on **"Install"** button of the module you just uploaded and install it.
4. You're done! Click on **"Configure"** button to navigate to module working area.

Quick access: You can also navigate to **Product Reviews's** configuration page through the quick access menu.



IV. SETTINGS

After successfully installing our module, let's start configuring the product review system for your PrestaShop store.

Navigate to "**Settings**" page to find the global options to manage customer reviews.

I. General settings

- **Enable multiple languages for review:** enable this option to allow customers to leave product reviews in multiple languages.
- **How to display reviews, comments, Q&A and replies:** select the way you want: from all languages or the selected language
- **Enable reCAPTCHA on comment form:** To prevent spam comments, you should enable reCAPTCHA for product comment form. Our module supports both reCAPTCHA v2 and reCAPTCHA v3.
- **Validated order statuses:** The customer's order needs to be changed to the selected status before the customer can leave a review.
- **Recorded activities:** Select the visitor/customer's activities that will be recorded by this module. You can view all the recorded activities on "**ACTIVITIES**" page.
- **How to display customer name:** Select a way to display customer name on the front office.

Click "**Save**" to apply your configuration.

SETTINGS

Help

- Reviews & Ratings
- Questions & Answers
- Staff
- Activities
- Authors
- Discounts
- Criteria
- Import/Export
- Email
- Settings

Settings

- General
- Reviews
- Questions & Answers
- Voucher settings
- Design

Enable multiple languages for review Enabled

Allow customers to leave product reviews in multiple languages

How to display reviews, comments, Q&A and replies

- Display reviews, comments, Q&A and replies from all languages
- Display reviews, comments, Q&A and replies from the selected language

Enable reCAPTCHA on comment form Enabled

Enable reCAPTCHA for

- Review
- Comments for review
- Reply
- Questions
- Answers
- comments for questions/answers

reCAPTCHA type

- reCAPTCHA v2
- reCAPTCHA v3

Site key *

6Lfgm8IAAAAfFjnhwbqPUHzGNdlvXPP4smXrHX0

Secret key *

6Lfgm8IAAAAAMGjpa4LlSeKh_4L7PMsdX9UKpYr

[Get Site key and Secret key](#)

Do not require registered user to enter reCAPTCHA Enabled

Press Enter key to post review/comment Disabled

Validated order statuses

<input type="checkbox"/>	ID	Name
<input type="checkbox"/>	10	Awaiting bank wire payment
<input type="checkbox"/>	13	Awaiting Cash On Delivery validation
<input type="checkbox"/>	1	Awaiting check payment
<input type="checkbox"/>	6	Canceled
<input checked="" type="checkbox"/>	5	Delivered
<input type="checkbox"/>	12	On backorder (not paid)
<input type="checkbox"/>	9	On backorder (paid)
<input checked="" type="checkbox"/>	2	Payment accepted
<input type="checkbox"/>	8	Payment error
<input type="checkbox"/>	3	Processing in progress
<input type="checkbox"/>	7	Refunded
<input checked="" type="checkbox"/>	11	Remote payment accepted
<input checked="" type="checkbox"/>	4	Shipped

Customer's order needs to be changed to the checked status above before customers are able to leave a review

Recorded activities

- Customer leaves a review, comment or reply
- Customer asks a question, leaves an answer, comments or replies to a question/an answer
- Customer likes/dislikes a review, question, etc.
- Customer reports a review, question, etc. as abused

Do not record admins' activities Disabled

How to display customer name

- Full name (e.g. John Smith)
- Acronym first name (e.g. J.Smith)
- Acronym last name (e.g. John.S)

Display product information when write review and add question Disabled

"Rate now" button

en

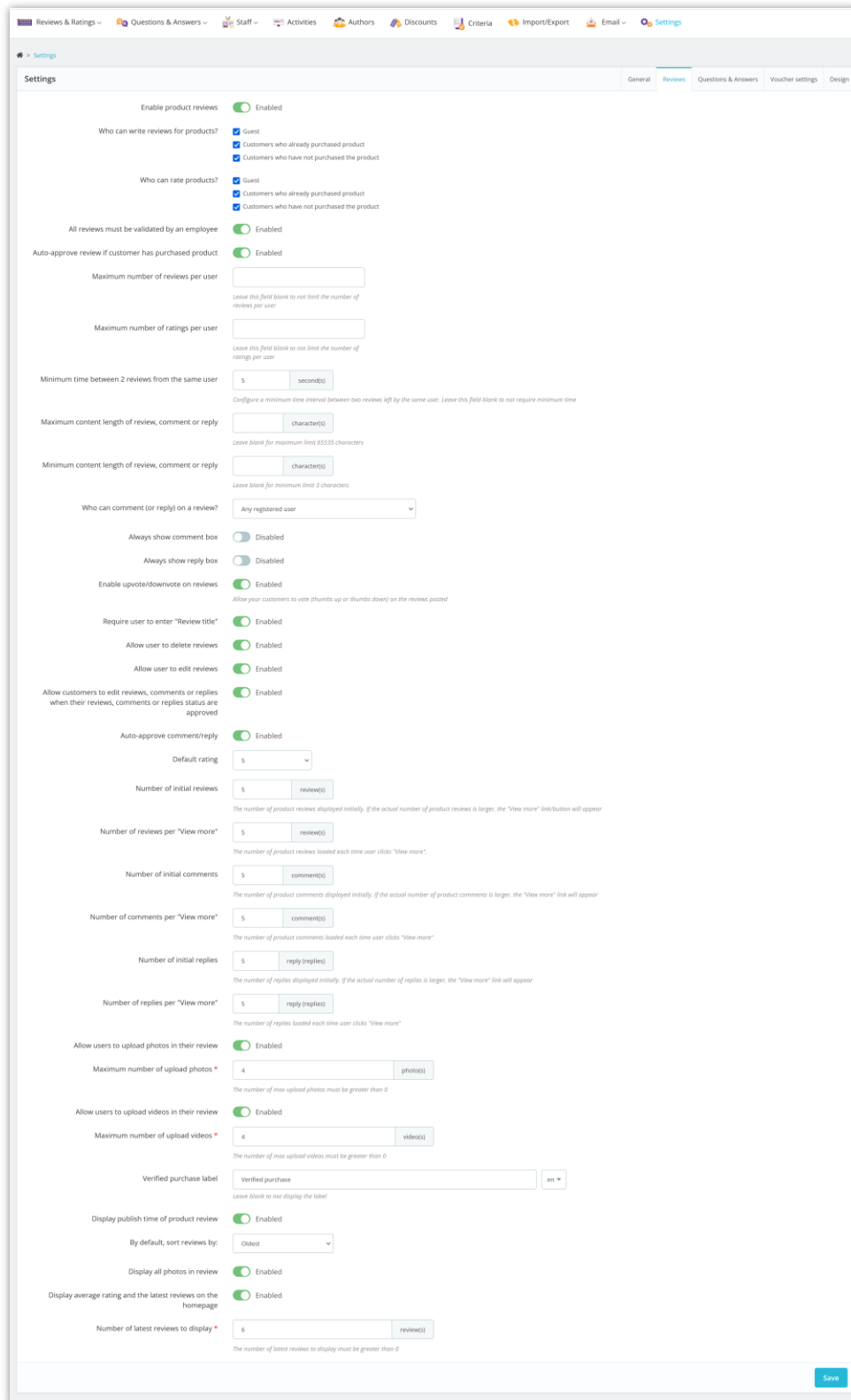
"Unsubscribe" button

en

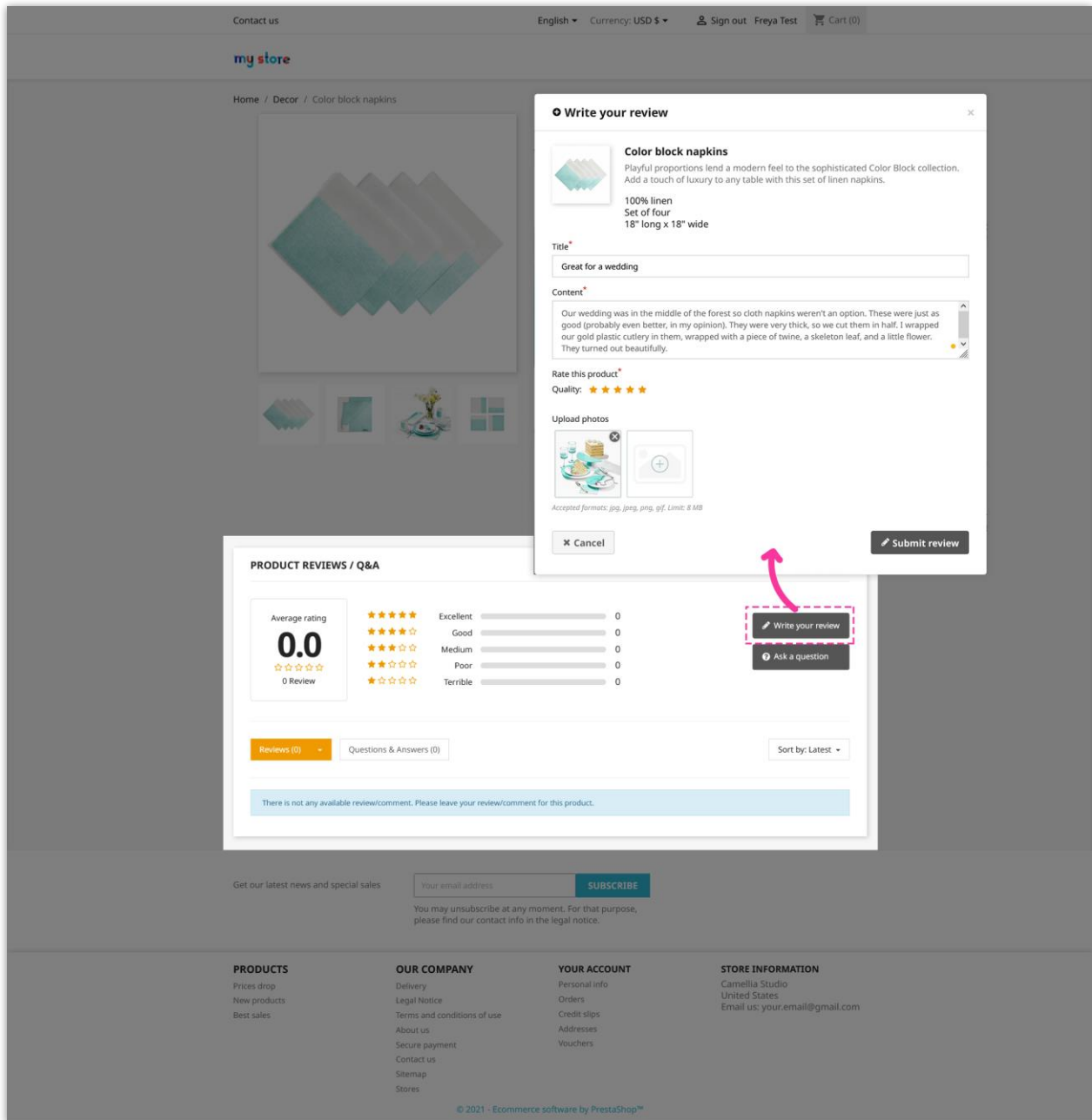
Save

2. Reviews

On **“Reviews”** tab, you will find the specific options to configure product reviews on your PrestaShop store:



For example, here is a product review section on the product detail page:



Customers can edit or delete their published review. Customers can also like/dislike, leave a comment or report a review as abused.



COLOR BLOCK NAPKINS

\$100.00

Playful proportions lend a modern feel to the sophisticated Color Block collection. Add a touch of luxury to any table with this set of linen napkins.

- 100% linen
- Set of four
- 18" long x 18" wide

Quantity

ADD TO CART

Share   

Rating ★★★★★ (1)

Write your review

Ask a question

Description Product Details

Playful proportions lend a modern feel to the sophisticated Color Block collection. Add a touch of luxury to any table with this set of linen napkins.

- 100% linen
- Set of four
- 18" long x 18" wide

PRODUCT REVIEWS / Q&A



Average rating **5.0** (1 Review)

★★★★★	Excellent	1
★★★★☆	Good	0
★★★☆☆	Medium	0
★★☆☆☆	Poor	0
★☆☆☆☆	Terrible	0

Write your review


Ask a question




Reviews (1) Questions & Answers (0) Sort by: Latest

Freya Test (You)   5 minutes ago

Great for a wedding

Our wedding was in the middle of the forest so cloth napkins weren't an option. These were just as good (probably even better, in my opinion). They were very thick, so we cut them in half. I wrapped our gold plastic cutlery in them, wrapped with a piece of twine, a skeleton leaf, and a little flower. They turned out beautifully.



Is this helpful?  (0)  (0)  (0) Write a comment

Get our latest news and special sales

Your email address

SUBSCRIBE

You may unsubscribe at any moment. For that purpose, please find our contact info in the legal notice.

Here is a product review section on the home page:



POPULAR PRODUCTS

<p>-20%</p> <p>★★★★★ (1)</p> <p>Tiffany Victoria Earrings \$440.00 \$352.00</p>	<p>-20%</p> <p>Love Ring In Rose Gold With... \$370.00 \$296.00</p>	<p>-20%</p> <p>MID HEIGHT BLOCK HEEL SANDALS \$19.99 \$15.99</p>	<p>-20%</p> <p>Mini Hoop Earrings In 18k Gold \$130.00 \$104.00</p>
<p>-25%</p> <p>Tulle Dress In Black \$249.00 \$186.75</p>	<p>-20%</p> <p>Engagement Ring With A... \$200.00 \$160.00</p>	<p>-20%</p> <p>Heart Tag Necklace \$600.00 \$480.00</p>	<p>-20%</p> <p>★★★★★ (1)</p> <p>Triple Drop Earrings \$245.00 \$196.00</p>

[All products >](#)

Customer reviews



4.9 rating of 13 reviews

<p>Freya Nguyen 11 months ago ★★★★★</p> <p>Lorem ipsum dolor sit amet Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna a...</p> <p>Color block napkins</p>	<p>Freya Nguyen 11 months ago ★★★★★</p> <p>Nec feugiat in fermentum posuere urna Proin libero nunc consequat interdum varius sit. Turpis egestas integer eget aliquet. Dictum non consectetur a erat n...</p> <p>Freshwater Pearl Ring in Sterling Silver</p>	<p>Freya Nguyen 11 months ago ★★★★★</p> <p>Vitae nunc sed velit dignissim Sed risus pretium quam vulputate dignissim. Blandit massa enim nec dui nunc mattis enim ut tellus. Sempser auctor nequ...</p> <p>Tiffany Victoria Earrings</p>	<p>Liezel Remolleno 1 year ago ★★★★★</p> <p>Lovely patterned napkins Lorem</p> <p>Triple Drop Earrings</p>
---	---	--	--

[View all customer reviews](#)

The module also displays all reviews and ratings on a separate page:

The screenshot shows a 'Customer reviews' page on a website named 'my store'. The page header includes 'Contact us', 'English', 'Sign in', and 'Cart (0)'. The main navigation bar lists 'CLOTHES', 'ACCESSORIES', and 'ART', with a search bar for 'Search our catalog'. The breadcrumb trail is 'Home / Customer reviews'.

The 'Customer reviews' section features a summary of 38 total reviews with an average rating of 5 stars. A legend indicates the distribution of ratings: Excellent (36), Good (1), Medium (0), Poor (0), and Terrible (0).

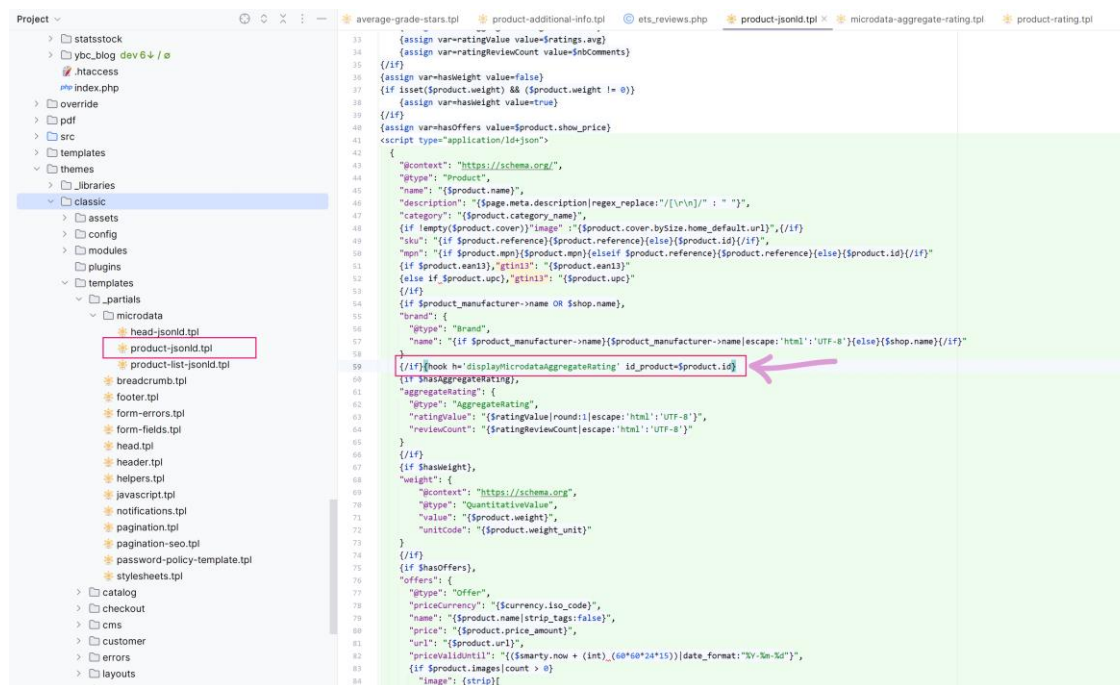
The 'All reviews' section is sorted by 'Latest' and displays a list of individual reviews. Each review includes the reviewer's name, a verified purchase status, a star rating, a title, and a description. Some reviews include product images.

Reviewer	Verified Purchase	Rating	Title	Description	Time Ago
Anna	Yes	4.5	A simple and essential item	The cup should be easy to clean. A cup with a wide opening and a removable lid allows for easy access and thorough cleaning, either by hand or in a dishwasher.	6 hours ago
David Tman	Yes	5	Awesome product!	I highly recommend this product to all my friends as well as strangers.	2 weeks ago
Ngoc hgh	Yes	5	Duis aute irure dolor	Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident.	2 months ago
Ngoc hgh	Yes	5	Beautiful addition to any wardrobe	The Hummingbird printed t-shirt is a beautiful addition to any wardrobe. The colorful hummingbird design is eye-catching and the soft cotton material is comfortable to wear. The fit is true to size and the shirt holds up well after multiple washes. Highly recommend for bird lovers and nature enthusiasts.	2 months ago
Demo Demo	Yes	5	Love it	The Hummingbird printed sweater is a must-have for any nature lover. The beautiful hummingbird design is vibrant and the sweater is soft and cozy. It fits true to size and is perfect for layering. Highly recommend for those looking to add a pop of color and nature-inspired style to their wardrobe.	2 months ago
Melinda	Yes	5	Lieferung	super, vielen Dank!	2 months ago
Demo Demo	Yes	5	Must-have for any adventurer	The Mug The Adventure Begins is a must-have for any adventurer. The vintage-style map design is beautiful, and the ceramic material is durable. It's microwave and dishwasher safe, making it easy to clean. Perfect for anyone starting a new chapter in their life. Highly recommend!	3 months ago
Iris Bui	Yes	5	Good product!	It's better than I expected!	4 months ago
Demo Demo	Yes	5	Good	It pairs well with jeans, shorts, or a skirt, making it a great choice for any casual occasion. The print is also high-quality and does not fade or crack easily, ensuring the shirt will look great for years to come. Overall, this is a fantastic shirt that combines comfort, style, and nature-inspired design.	9 months ago

Note:

At present, our module automatically supports displaying product reviews on Google Snippet and is compatible with Google's latest algorithm. This functionality works well with the majority of PrestaShop themes. However, for a few custom themes, the automatic display of product reviews on Google Snippet may not function, requiring you to manually add a 'hook'. Please follow the instructions below:

- Open the file: `/themes/your_current_theme/templates/_partials/microdata/product-jsonld.tpl`
- Add `{hook h='displayMicrodataAggregateRating' id_product=$product.id}` to line 59. You can refer to the screenshot below.



```
33 (assign var=ratingvalue value=$ratings.avg)
34 (assign var=ratingreviewcount value=$nbComments)
35 //if
36 (assign var=hasweight value=false)
37 {if isset($product.weight) && ($product.weight != 0)}
38 (assign var=hasweight value=true)
39 //if
40 (assign var=hasOffers values=$product.show_price)
41 <script type="application/ld+json">
42 {
43   "@context": "https://schema.org/",
44   "@type": "Product",
45   "name": "{$product.name}",
46   "description": "{$page.meta.description|regex_replace:'/{\n}/' : ' '}",
47   "category": "{$product.category_name}",
48   {if !empty($product.cover)} "image": "{$product.cover.bySize.home_default.url}", {/if}
49   "sku": "{if $product.reference}{$product.reference}{else}{$product.id}{/if}",
50   "mpn": "{if $product.mpn}{$product.mpn}{elseif $product.reference}{$product.reference}{else}{$product.id}{/if}"
51   {if $product.ean13,"gtin13": "{$product.ean13}"
52   {else if $product.upc,"gtin13": "{$product.upc}"
53   {/if}
54   {if $product_manufacturer->name OR $shop.name},
55     "brand": {
56       "@type": "Brand",
57       "name": "{if $product_manufacturer->name}{$product_manufacturer->name|escape:'html':'UTF-8'}{else}{$shop.name}{/if}"
58     }
59   {/if hook h='displayMicrodataAggregateRating' id_product=$product.id}
60   {if $hasAggregateRating},
61     "aggregateRating": {
62       "@type": "AggregateRating",
63       "ratingValue": "{$ratingvalue|round:1|escape:'html':'UTF-8'}",
64       "reviewCount": "{$ratingreviewcount|escape:'html':'UTF-8'}"
65     }
66   {/if}
67   {if $hasWeight},
68     "weight": {
69       "@context": "https://schema.org",
70       "@type": "QuantitativeValue",
71       "value": "{$product.weight}",
72       "unitCode": "{$product.weight_unit}"
73     }
74   {/if}
75   {if $hasOffers},
76     "offers": {
77       "@type": "Offer",
78       "priceCurrency": "{$currency.iso_code}",
79       "name": "{$product.name|strip_tags:false}",
80       "price": "{$product.price_amount}",
81       "url": "{$product.url}",
82       "priceValidUntil": "{($smarty.now + (int)_(60*60*24*15))[date_format:'%Y-%m-%d']}",
83       {if $product.images|count > 0}
84         "image": {strip|}
```

- Save the changes.

If you need further assistance, please contact our customer support department.

3. Questions and Answers

Our module also allows customers to leave the question related to your products then you or other customers can answer. It will help to resolve the customer's all doubt about products.

On the **“Question and Answer”** tab, you can find the options to configure the Q&A system.

Settings

General Reviews **Questions & Answers** Voucher settings Design

Enable Questions & Answers Disabled

Allow guest to add question Disabled

All questions must be validated by an employee Disabled

Who can answer (or comment) to a question?

Always show answer box Disabled

Always show comment box Disabled

Enable upvote/downvote Disabled

Allow customers to delete questions Disabled

Allow customers to edit questions Disabled

Auto-approve comment/answer Disabled

Minimum time between 2 questions from the same user seconds
Configure a minimum time interval between two questions left by the same user

Minimum content length of question, comment or answer character(s)

Maximum content length of question, answer or comment character(s)

Number of initial questions question(s)
The number of questions displayed initially. If the actual number of questions is larger, the "View more" link/button will appear.

Number of questions per "View more" question(s)
The number of questions loaded each time user clicks "View more"

Number of initial answers answer(s)
The number of answers displayed initially. If the actual number of answers is larger, the "View more" link/button will appear.

Number of answers per "View more" answer(s)
The number of answers loaded each time user clicks "View more"

Number of initial replies reply (replies)
The number of replies displayed initially. If the actual number of replies is larger, the "View more" link/button will appear.

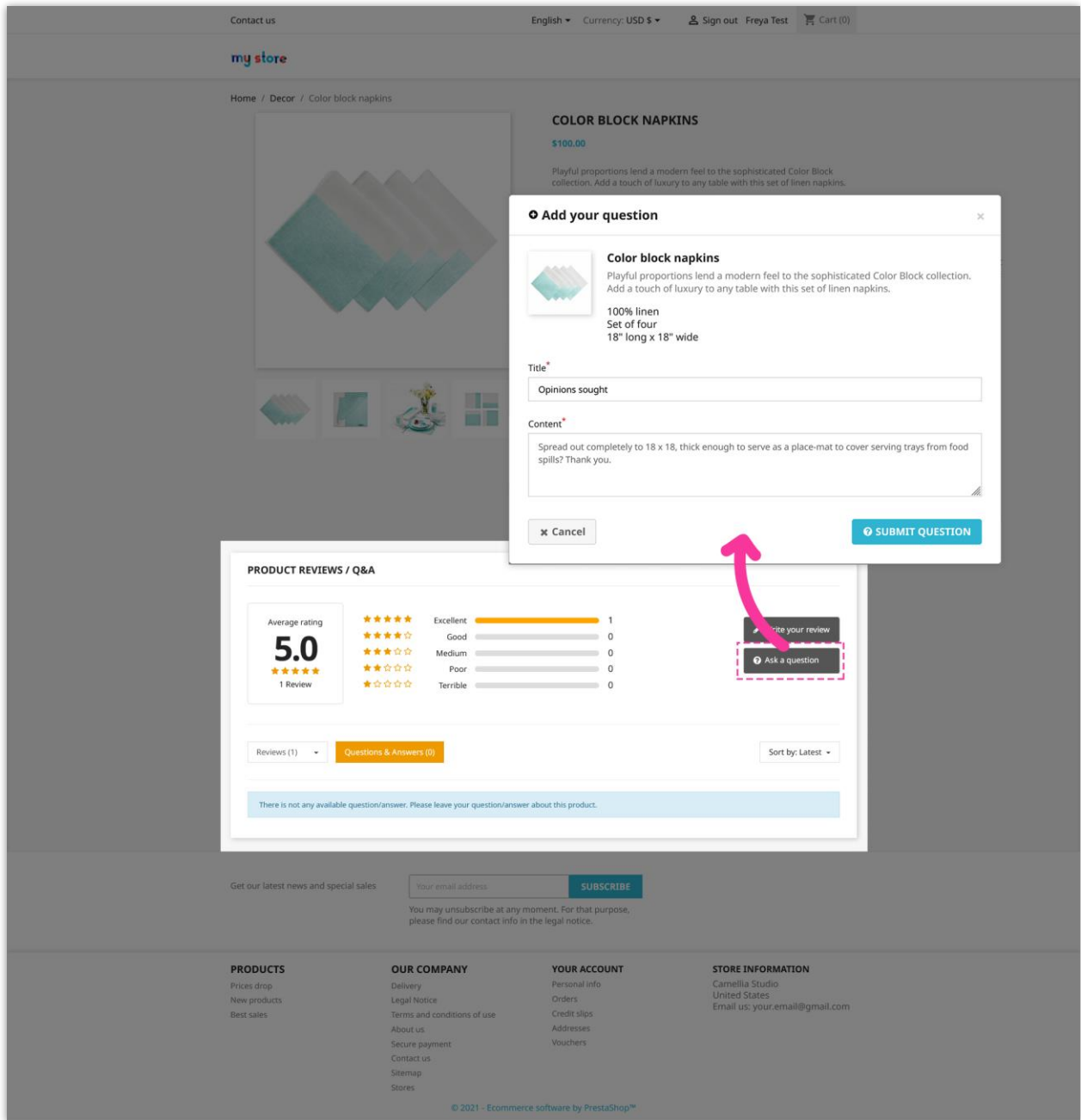
Number of replies per "View more" reply (replies)
The number of replies loaded each time user clicks "View more"

Display publish time of question Disabled

By default, sort questions by:

Save

For example, here is a Q&A section on the product detail page:



Customers can edit or delete their published question/answer. Customers can also like/dislike, answer a question, leave a comment or report a question/answer as abused.



COLOR BLOCK NAPKINS

\$100.00

Playful proportions lend a modern feel to the sophisticated Color Block collection. Add a touch of luxury to any table with this set of linen napkins.

- 100% linen
- Set of four
- 18" long x 18" wide

Quantity

1

Share   

Rating ★★★★★ (1)

[Write your review](#) [Ask a question](#)

Description Product Details

Playful proportions lend a modern feel to the sophisticated Color Block collection. Add a touch of luxury to any table with this set of linen napkins.

- 100% linen
- Set of four
- 18" long x 18" wide

PRODUCT REVIEWS / Q&A

Average rating **5.0** (1 Review)

★★★★★	Excellent	1
★★★★☆	Good	0
★★★☆☆	Medium	0
★★☆☆☆	Poor	0
★☆☆☆☆	Terrible	0

[Write your review](#) [Ask a question](#)

Reviews (1) Questions & Answers (1) Sort by: Latest

Opinions sought

Q Freya Test (You) 1 minute ago
Spread out completely to 18 x 18, thick enough to serve as a place-mat to cover serving trays from food spills? Thank you.

A Answer(1)
Camellia Studio (SuperAdmin) 11 seconds ago
Yes, but it's not waterproof. They are absorbent, but the tray would still get damp.

Answer (1) Like (1) Dislike (0) Comments (0)

4. Voucher settings

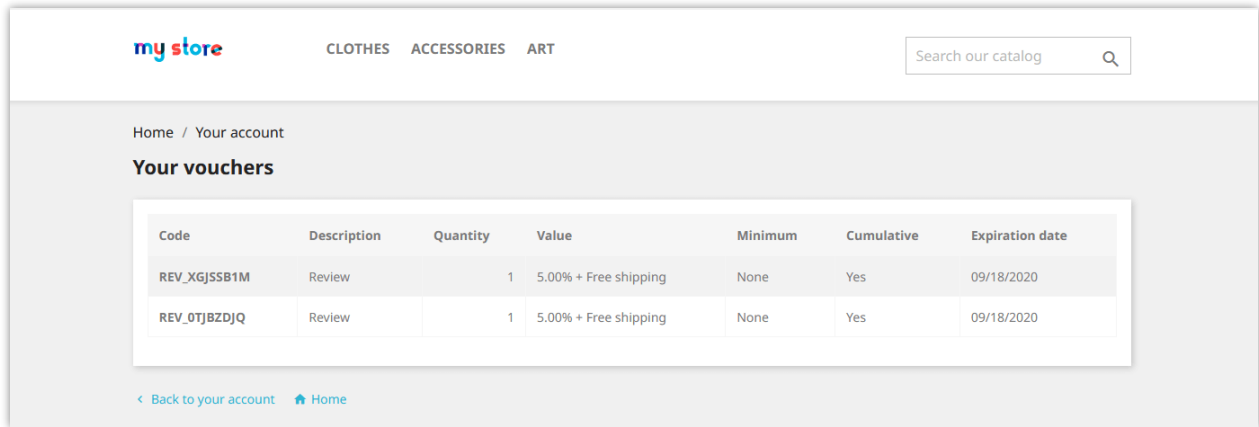
You can encourage customers to submit product reviews by giving them a voucher. Navigate to **“Voucher settings”** tab to configure how and when to send voucher code to customers.

The screenshot shows the 'Voucher settings' configuration page. The page has a top navigation bar with various menu items like 'Reviews & Ratings', 'Questions & Answers', 'Staff', 'Activities', 'Authors', 'Discounts', 'Criteria', 'Import/Export', 'Email', and 'Settings'. Below this is a sub-navigation bar with tabs for 'General', 'Reviews', 'Questions & Answers', 'Voucher settings' (which is active), and 'Design'. The main content area contains several settings:

- Offer a voucher code to new review:** Enabled (toggle switch). A note below says: "Increase review number by giving a voucher to customers after they submit a new review".
- Only give voucher for rating of 5 stars:** Enabled (toggle switch).
- Only give voucher for the first review of each customer on each product:** Disabled (toggle switch).
- Discount options:** Radio buttons for 'Fixed discount code' and 'Generate discount code automatically' (selected).
- Discount prefix:** Text input field containing 'REV_'.
- Free shipping:** Disabled (toggle switch).
- Apply a discount:** Radio buttons for 'Percentage (%)' (selected), 'Amount', and 'None'.
- Discount name:** Text input field containing 'Review' and a language dropdown set to 'en'.
- Discount percentage:** Text input field containing '20' and a '%' symbol. A note below says: "Does not apply to the shipping costs".
- Discount availability:** Text input field containing '7' and a 'days' dropdown.
- Minimum amount:** Text input field containing '0'. Next to it are dropdowns for 'Currency' (US Dollar), 'Tax' (Tax excluded), and 'Shipping' (Shipping excluded).
- Exclude discounted products:** Disabled (toggle switch).
- Can use with other vouchers in the same shopping cart?:** Disabled (toggle switch).
- Thank you popup message:** A rich text editor containing the following text:
"Congratulations! You get a voucher code of {discount_value} for your next orders. Time is limited!! Hurry up.
{discount_code}
The discount is only available from {date_from} to {date_to}"
Below the editor, there are 'Available tags' for {discount_value}, {date_from}, {date_to}, and {discount_code}. A note at the bottom states: "This message will be displayed in a popup after customer writes a review and that review is approved automatically. If the review needs to be validated by the Administrator, once the review is approved, an email will be sent to that customer instead of displaying this message on the popup".

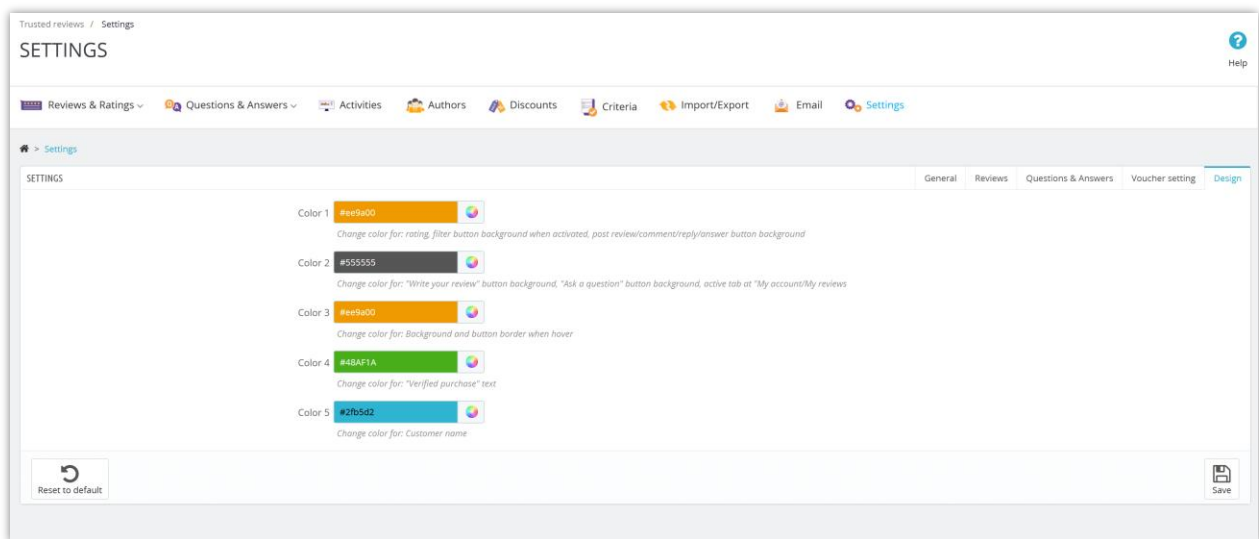
A 'Save' button is located at the bottom right of the configuration area.

Customers can check the voucher codes they have earned from **“My account > My voucher”** area:



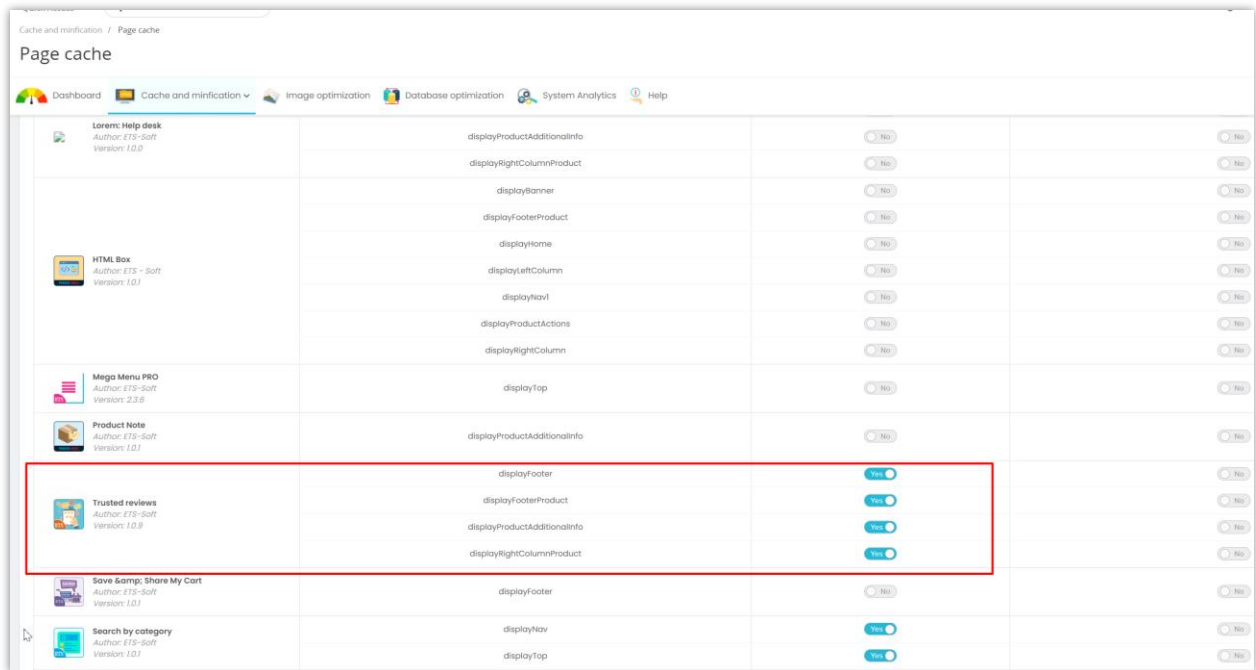
5. Design options

Our module makes the design for product review area simpler and more straightforward and presents a clear look in front of the customers. It's totally responsive and can display perfectly on any devices. You can customize the color of product review elements to fit your template.



6. Compatibility

The **“Product Reviews”** module is compatible with **“Super Speed”** module developed by **ETS-Soft**. If your website is running **“Super Speed”** module, please navigate to **“Cache and minification” > “Page cache” > “Exceptions”** tab and turn on the hooks for **“Product Reviews”** module.

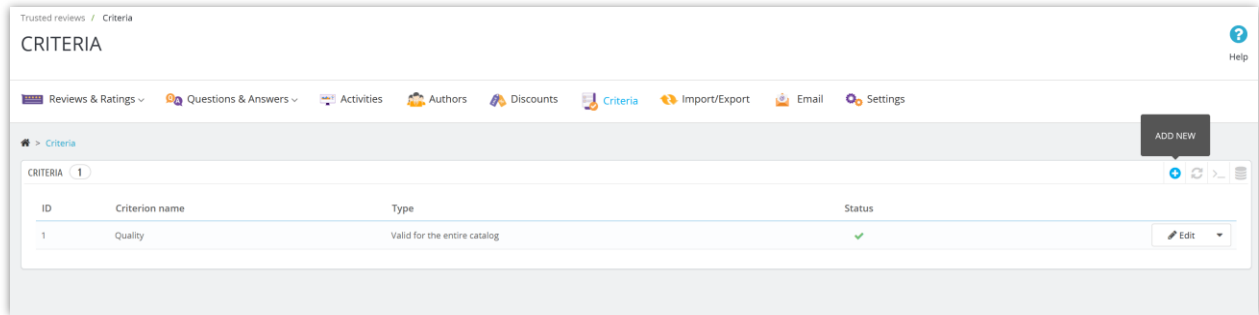


V. REVIEW CRITERIA

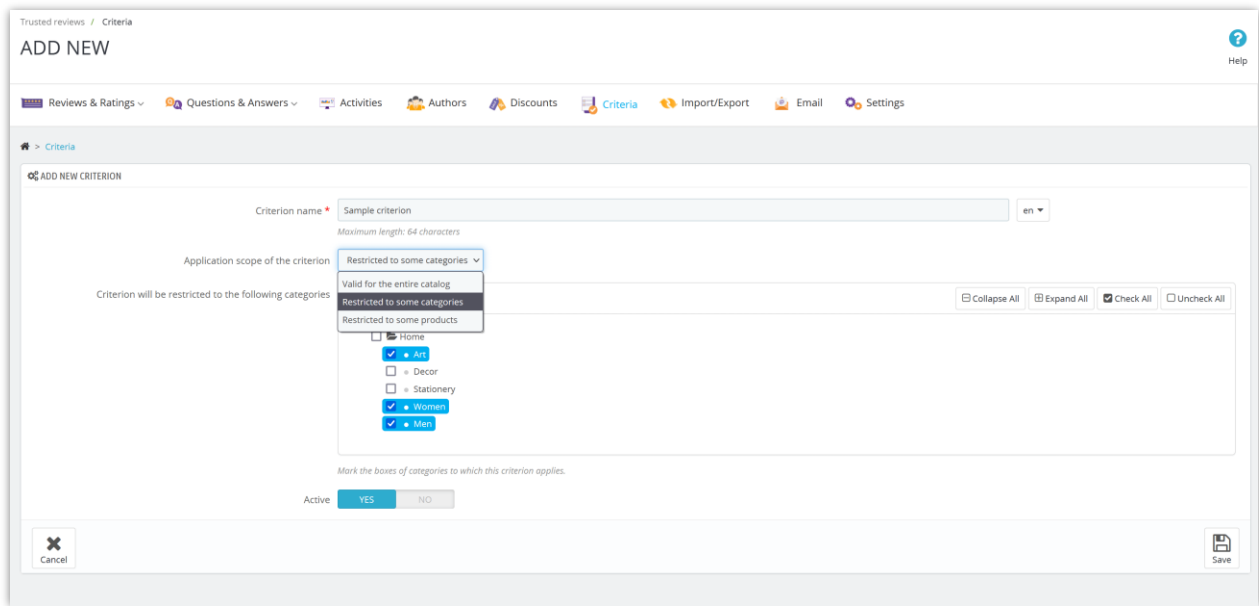
This feature helps store admin create the criteria for customer review. You can create an unlimited number of review criteria to encourage honest reviews from customers.

Add new criterion

Step 1: Click on **“Add new”** icon.

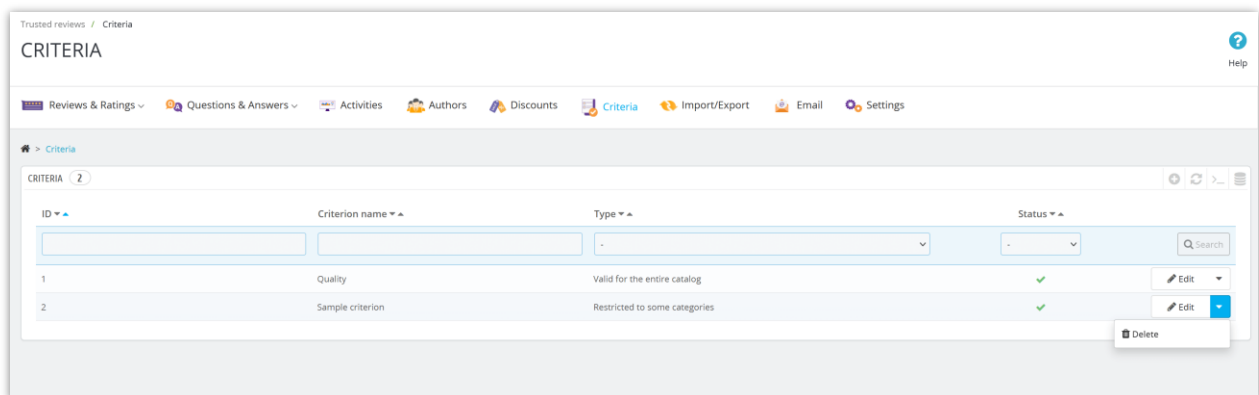


Step 2: Enter criterion name, select application scope and activate the criterion.



Click **“Save”** to finish.

You can edit or delete an existing criterion easily from **“Criteria”** listing page.



VI. REVIEW LIST

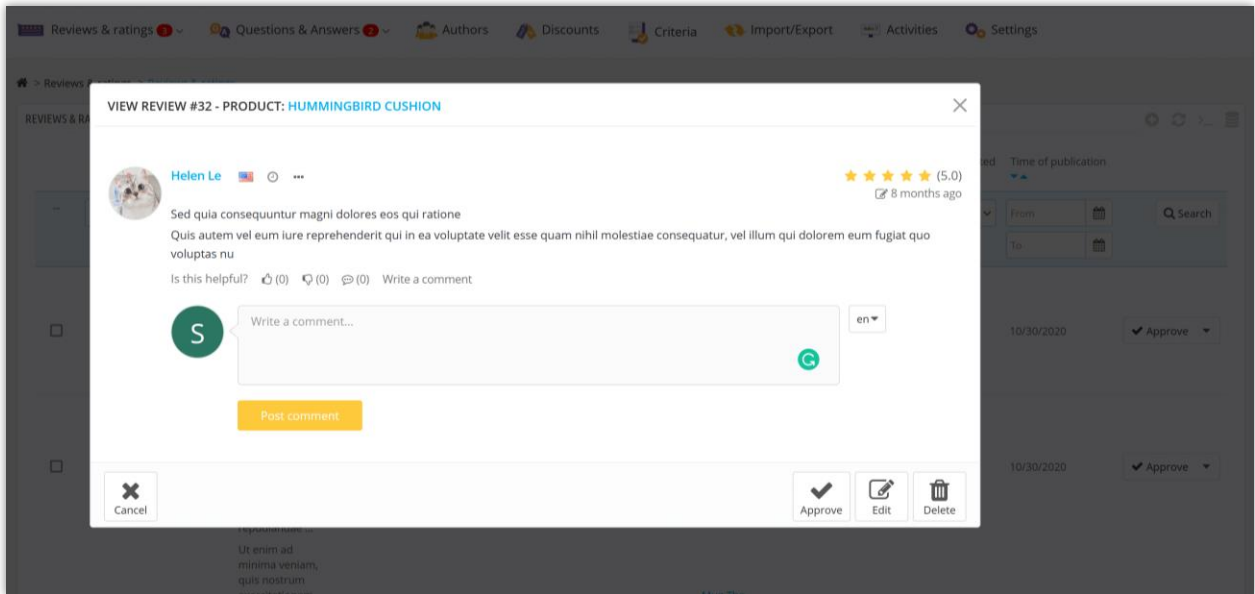
I. Reviews and ratings

Product Reviews provides a list of all customer reviews on “**Reviews & ratings**” page.

Store admin can view / edit / approve or delete a customer review from this page.

ID	Title	Review rating content	Comments	Replies	Rating	Liked	Disliked	Author	Product image	Product	Languages to display	Status	Reported	Time of publication	
35	burakao	Amanda ma nas kikama bo na maca	--	--	3.0/5	--	--	Demo Demo		Mug The adventure begins	All	Pending	--	09/19/2021	Approve
34	Stefanos	Stara mana jest naprana, kuku na muniu maaz.	--	--	3.0/5	--	--	Hungary		The best is yet to come' Framed poster	All	Pending	--	09/19/2021	View, Edit, Set as Private, Delete, Approve
33	good	good good	--	--	5.0/5	--	--	good		The best is yet to come' Framed poster	All	Pending	--	09/15/2021	Approve
28	Kualitas produk bagus	test	--	--	5.0/5	--	--	makmur		The best is yet to come' Framed poster	All	Pending	--	08/02/2021	Approve
26	This product is great	I love this frame so much, I hang it on my living room	1	1	5.0/5	1	--	Demo Test		The best is yet to come' Framed poster	All	Approved	--	07/28/2021	View
24	This is great product	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna ...	3	2	--	1	--	July		The best is yet to come' Framed poster	All	Approved	--	06/29/2021	View
19	Hummingbird printed t-shirt	I like it very much Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla ...	--	--	5.0/5	--	--	KenKen		Hummingbird printed t-shirt	All	Approved	--	06/28/2021	View
18	de Finibus Bonorum et Malorum	Ut enim ad minima veniam, quis nostrum exercitationem ullam corporis suscipit laboriosam, nisi ut aliquid ex ea commodi ...	--	--	--	--	--	DonalMy		Mountain fox - Vector graphics	All	Approved	--	06/28/2021	View

View detail of a review:



2. Comment list

On this page, store admins will find a list of all comments for product reviews on their PrestaShop store.

Quick Access View my shop

Reviews & Ratings / Comments Help

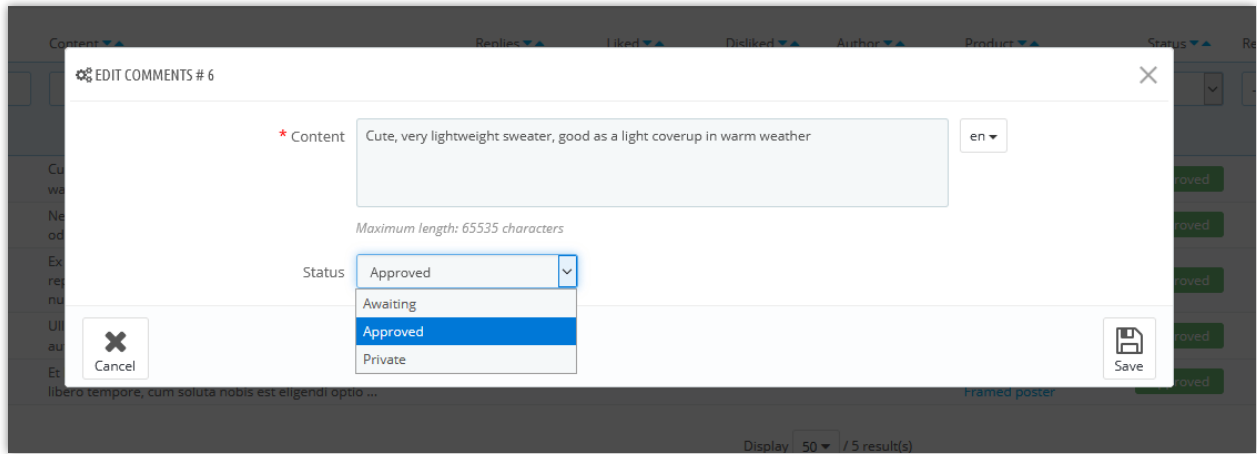
Reviews & Ratings Comments

COMMENTS (11)

ID	Comment content	Replies	Liked	Disliked	Author	Product	Status	Reported	Time of publication	
18	Z motyką na słońce się udaje.	1	--	--	Demo Demo	The best is yet to come! Framed poster	Approved	--	09/19/2021	View
17	Amanda ma wielkiego.	--	--	--	Demo Demo	The best is yet to come! Framed poster	Approved	--	09/19/2021	View
11	Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ...	--	--	--	Demo Demo	The best is yet to come! Framed poster	Approved	--	06/29/2021	Edit
10	Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, ...	2	--	--	--	The best is yet to come! Framed poster	Approved	--	06/29/2021	Set as Private
7	Natus error sit voluptatem accusantium doloremque laudantium iste natus er	--	--	--	--	Mug The best is yet to come	Approved	--	06/28/2021	Delete
6	Ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse ...	1	--	--	--	Mug The best is yet to come	Approved	--	06/28/2021	View
5	Itaque earum rerum hic tenetur a sapiente delectus, ut aut reiciendis voluptatibus maiores alias	2	1	--	--	The best is yet to come! Framed poster	Approved	--	06/28/2021	View
4	Ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla ...	1	--	--	--	The best is yet to come! Framed poster	Approved	--	06/28/2021	View
3	Cute, very lightweight sweater, good as a light coverup in warm weather	--	--	--	--	Hummingbird printed sweater	Approved	--	06/28/2021	View
2	Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ...	--	--	--	--	Hummingbird printed t-shirt	Approved	--	06/28/2021	View
1	Et harum quidem rerum facilis est et expedita distinctio. Nam libero tempore, cum soluta nobis est eligendi opto ...	2	--	--	--	Hummingbird printed t-shirt	Approved	--	06/28/2021	View

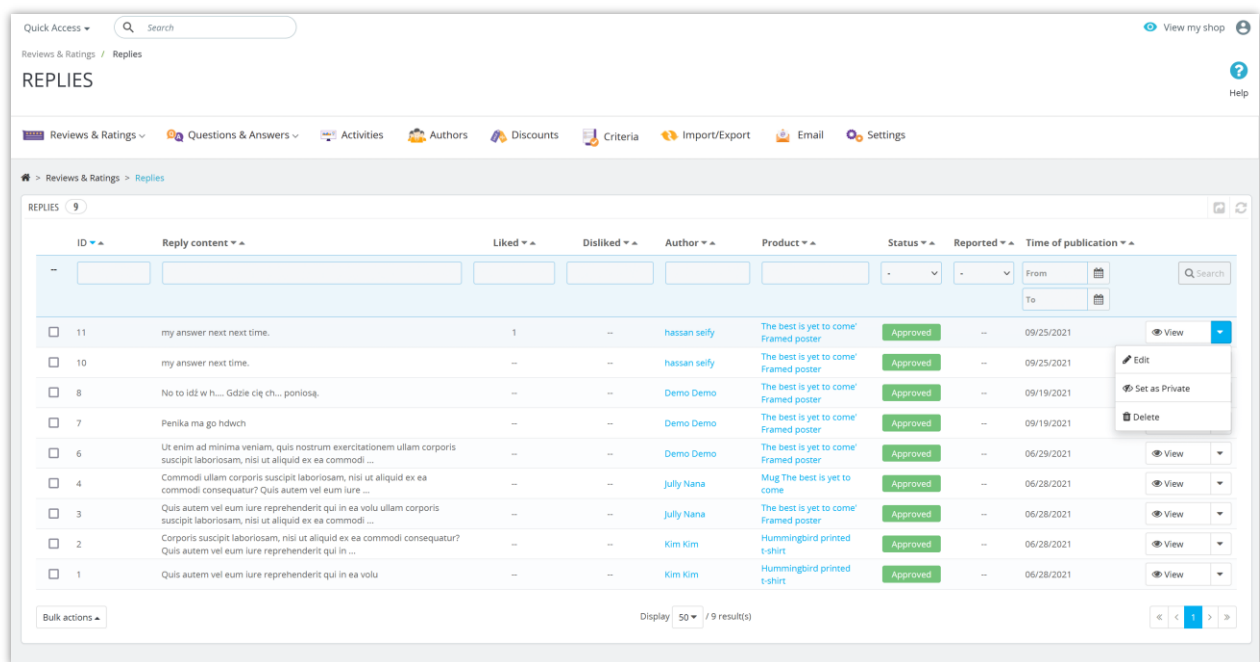
Bulk actions Display 50 / 11 results << 1 >>

Store admin can edit a comment, set comment as private or delete a comment.

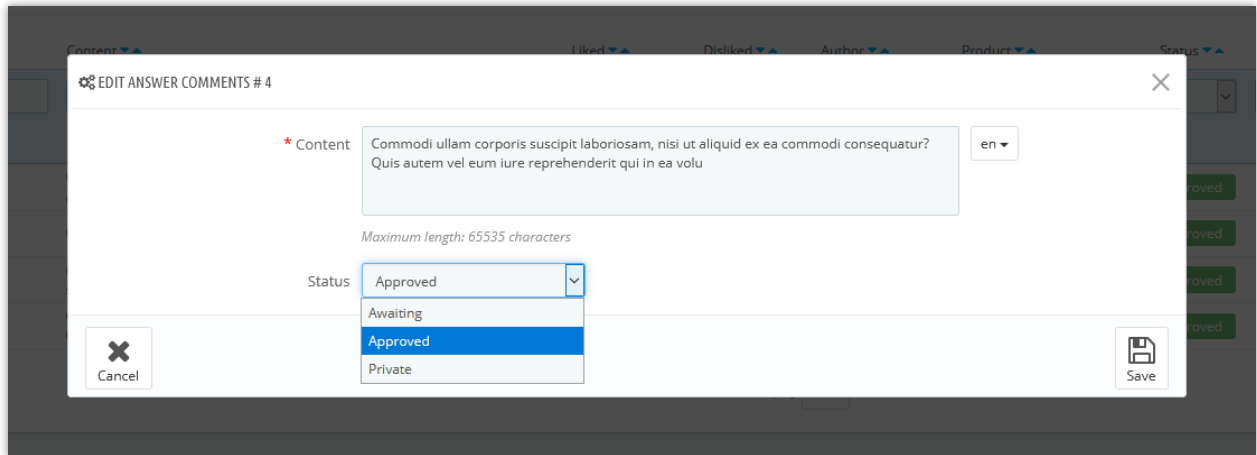


3. Reply list

On this page, store admins will find a list of all replies to customer's comments on their PrestaShop store.



Store admin can edit a reply, set reply to private or delete a reply.



VII. QUESTION & ANSWER LIST

I. Questions and comments for question

Product Reviews provides a list of all customer questions related to your products on **"Questions and Answers"** page. Store admin can view / edit / approve or delete a customer question from this page.

Quick Access Search View my shop

Questions & Answers / Questions

QUESTIONS AND ANSWERS

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Questions & Answers Questions

QUESTIONS AND ANSWERS 15

ID	Title	Question content	Comments	Answers	Liked	Disliked	Author	Product image	Product	Languages to display	Status	Reported	Time of publication	
37	I have one question	Hello my question about The best is yet to come' Framed poster is this.	1	--	--	--	hassan seify		The best is yet to come' Framed poster	All	Pending	--	09/24/2021	Approve View Edit Set as Private Delete
36	I am question for this product	this product is good and is ok for use it in every day?	--	--	--	--	hassan		The best is yet to come' Framed poster	All	Pending	--	09/24/2021	Approve
32	Is blue available?	Is blue available?	--	--	--	--	Dary		The best is yet to come' Framed poster	All	Pending	--	09/12/2021	Approve
31	test product	test faq	--	--	--	--	joe		The best is yet to come' Framed poster	All	Pending	--	08/22/2021	Approve
30	tr	cree	--	--	--	--	rr		The adventure begins Framed poster	All	Pending	--	08/21/2021	Approve
29	Can you recommend this products	Anyone who has bought this who could share their experience?	--	--	--	--	Mikkel		Hummingbird printed sweater	All	Pending	--	08/17/2021	Approve
27	uehfoef	test	--	--	--	--	ejfozeftzest		Mug Today is a good day	All	Pending	--	07/30/2021	Approve
25	Ask for shipping	Ut enim ad minima veniam, quis nostrum exercitationem ullam corporis suscipit laboriosam, nisi ut aliquid ex ea commodi...	3	3	1	--	Kim Kim		The best is yet to come' Framed poster	All	Approved	--	06/29/2021	View

Questions

VIEW QUESTION #17 - PRODUCT: HUMMINGBIRD PRINTED T-SHIRT

Ask for shipping Edited at: 09/09/2020 05:29:02

Smith 16 hours ago

Eusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea. Incidunt ut labore et dolore magna ali

Write an answer Add a comment (1) (0) (0)

1 ANSWER

1 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua

Helen Le 16 hours ago Add a comment (0)

Cancel Approve Edit Delete

Helen Le Hummingbird printed sweater All Approved

When store admin or a customer leaves a comment for product question, all the question comments will be displayed on "Comments for question" page.

Quick Access View my shop

Questions & Answers / Question Comments

QUESTION COMMENTS

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Questions & Answers > Comments for question

QUESTION COMMENTS (5)

ID	Content	Liked	Disliked	Author	Product	Status	Reported	Time of publication	
20	this is a good question. I have this question too.	--	--	hassan selfy	The best is yet to come' Framed poster	Approved	--	09/25/2021	View
16	Quali informazioni sono pubbliche Tutte le recensioni sono pubbliche e chiunque può trovare ciò che scrivi. Non puoi ...	--	--	Kim Kim	The best is yet to come' Framed poster	Approved	--	06/29/2021	Edit
15	Seguire un profilo Maps Puoi scoprire e seguire determinati collaboratori e account verificati di Maps in città ...	--	--	Kim Kim	The best is yet to come' Framed poster	Approved	--	06/29/2021	Set as Private
12	Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores	--	--	Kim Kim	The best is yet to come' Framed poster	Approved	--	06/29/2021	Delete
8	This will make the following questions even more useful—you can see which products are making people happy, which ones ...	1	--	--	Hummingbird printed sweater	Approved	--	06/28/2021	View

Bulk actions Display 50 / 5 result(s)

2. Answers and comments for answer

Product Reviews provides a list of all answers related to product questions on **“Answers”** page. Store admin can view / edit / approve or delete an answer from this page.

Quick Access View my shop

Questions & Answers / Answers

ANSWERS

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Questions & Answers > Answers

ANSWERS (4)

ID	Content	Comments	Liked	Disliked	Author	Product	Status	Reported	Time of publication	
19	buba na buba	1	--	--	Demo Demo	The best is yet to come' Framed poster	Approved	--	09/19/2021	View
14	Quando qualcuno risponde alla tua domanda, ricevi una notifica. Nota: solo le Local Guide di livello 2 o superiore ...	--	--	--	Kim Kim	The best is yet to come' Framed poster	Approved	--	06/29/2021	View
13	Rispondere alla domanda di un altro utente Se conosci la risposta alla domanda di un altro utente, puoi fornirla in ...	--	2	1	Kim Kim	The best is yet to come' Framed poster	Approved	--	06/29/2021	Edit
9	Which features are most valuable to you?	1	2	--	Kim Kim	Hummingbird printed sweater	Approved	--	06/28/2021	Set as Private

Bulk actions Display 50 / 4 result(s)

When store admin or a customer leaves a comment for an answer, all the answer comments will be displayed on **“Comments for answer”** page.

Quick Access View my shop

Questions & Answers / Answer Comments Help

ANSWER COMMENTS

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Questions & Answers > Comments for answer

ANSWER COMMENTS (2)

ID	Content	Liked	Disliked	Author	Product	Status	Reported	Time of publication	
9	no bez jaj	--	--	Demo Demo	The best is yet to come' Framed poster	Approved	--	09/19/2021	View
5	It's pretty unlikely you only offer a single product with one single feature. This question lets you know which parts ...	--	--	Kim Kim	Hummingbird printed sweater	Approved	--	06/28/2021	View

Bulk actions

- Edit
- Set as Private
- Delete

VIII. STAFF

1. BO staff

Store's employee list will be listed here. You can quickly edit/update their information from this tab.


Trusted reviews / Staffs Help

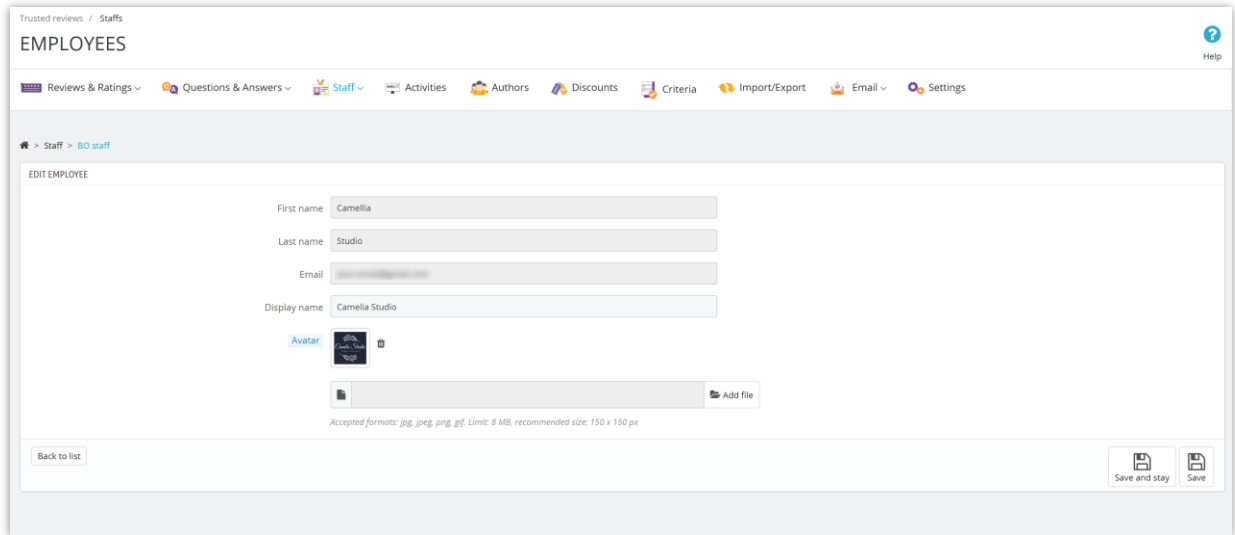
EMPLOYEES

Reviews & Ratings Questions & Answers Staff Activities Authors Discounts Criteria Import/Export Email Settings

Staff > BO staff

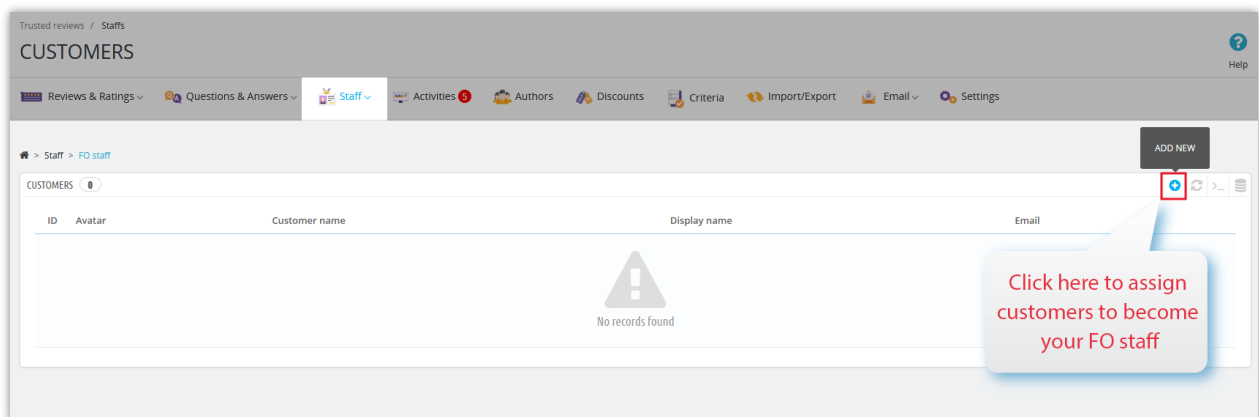
EMPLOYEES

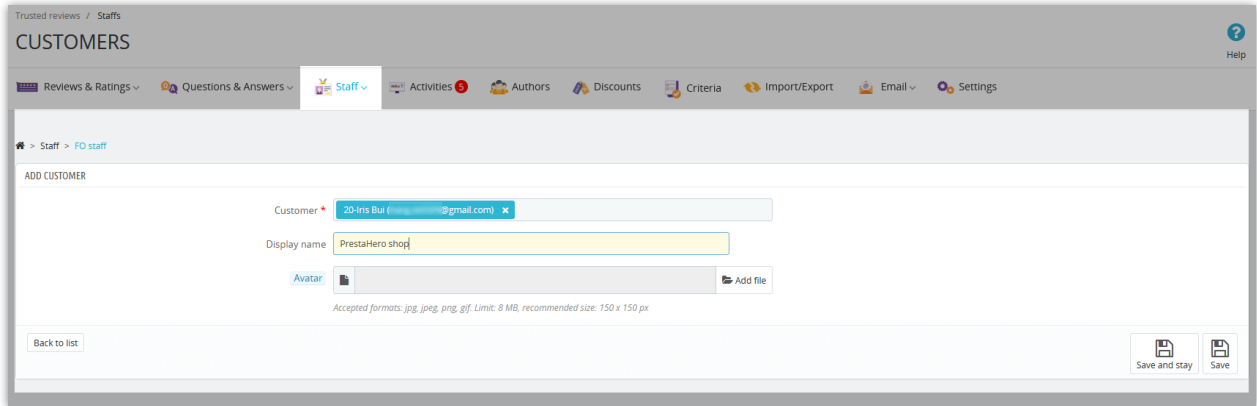
ID	Avatar	Employee name	Profile	Display name	Email	Is staff	
1		Camelia Studio	SuperAdmin	Camelia Studio		<input checked="" type="checkbox"/>	Edit



2. FO staff

In addition, the module also has a great feature: you can assign specific customers to become your staff and allow them to manage product reviews and FAQs. Then they will have the right to approve/set to private/edit/delete pending comments from other customers.





IX. AUTHORS LIST

Store admin can view the list of customers who leave the product reviews and questions/answers on the store here:

Customer ID	Author	Email	Rating	Total reviews	Total review comments	Total review replies	Total questions	Total answers	Total Q&A comments	Is blocked	
6	hassan selfy	[Redacted]	--	--	--	2	1	--	1	No	View
5	Demo Demo	[Redacted]	3.0/5	1	3	3	--	1	1	No	View
4	July Nana	[Redacted]	5.0/5	8	--	2	2	--	--	No	View
3	Kim Kim	[Redacted]	5.0/5	3	--	2	5	3	4	No	View
2	John DOE	[Redacted]	5.0/5	3	--	--	--	--	--	No	View

X. DISCOUNT CODE

Store admin can view the voucher code (discount code) list generated for customers when they submit a review successfully:

The screenshot shows the 'DISCOUNTS' management page. At the top, there is a search bar and navigation links for 'Reviews & Ratings', 'Questions & Answers', 'Activities', 'Authors', 'Discounts', 'Criteria', 'Import/Export', 'Email', and 'Settings'. The main content area displays a table of discount codes with columns for ID, Code, Quantity, Customer, Discount, Expiration date, and Status. Each row includes an 'Edit' button.

ID	Code	Quantity	Customer	Discount	Expiration date	Status	
1	REV_AA4XAYKC	1	Kim Kim	20.00 %	07/05/2021 02:49:14	✓	Edit
2	REV_ABWP9AHS	1	Jully Nana	20.00 %	07/05/2021 03:13:24	✓	Edit
3	REV_MRGCJDS4	1	Jully Nana	20.00 %	07/05/2021 03:14:52	✓	Edit
4	REV_XENAEKDJ	1	Jully Nana	20.00 %	07/05/2021 03:22:13	✓	Edit
5	REV_VREOQTYJ	1	Jully Nana	20.00 %	07/05/2021 03:28:40	✓	Edit
6	REV_FWDNYMTI	1	Jully Nana	20.00 %	07/05/2021 03:45:14	✓	Edit
7	REV_VTAJPSJST	1	Jully Nana	20.00 %	07/05/2021 03:45:51	✓	Edit
8	REV_EGCIUQPT	1	Jully Nana	20.00 %	07/05/2021 03:46:50	✓	Edit
9	REV_SMBAY8Z5	1	Jully Nana	20.00 %	07/05/2021 03:47:26	✓	Edit

Store admin can also edit a specific voucher code:

The screenshot shows the 'Cart Rules' configuration page. The 'Name' field is set to 'Review'. The 'Code' field contains 'REV_2JDDPFMW' with a 'Generate' button. The 'Status' is set to 'YES'. There are 'Cancel', 'Save and stay', and 'Save' buttons at the bottom.

Cart Rules

CART RULE

INFORMATION | **CONDITIONS** | **ACTIONS**

Name: Review en

Description: [Empty text area]

Code: REV_2JDDPFMW Generate

Caution! If you leave this field blank, the rule will automatically be applied to benefiting customers.

Highlight: YES NO

Partial use: YES NO

Priority: 1

Status: YES NO

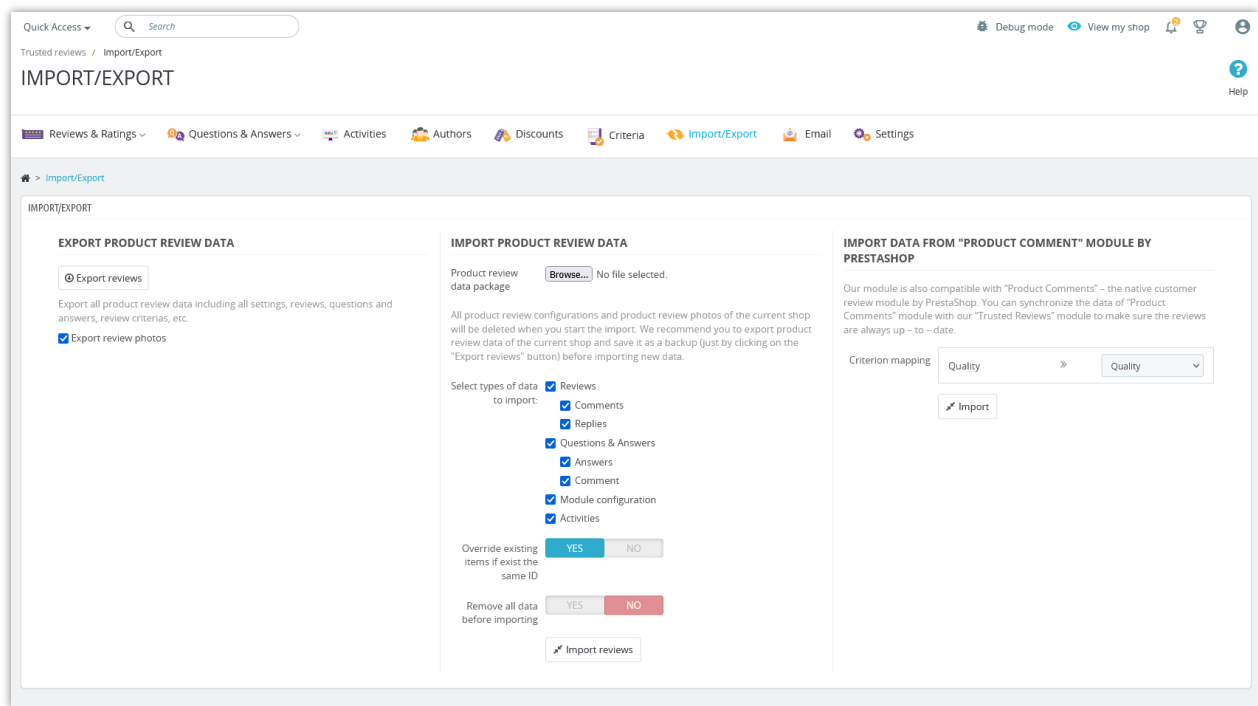
Cancel Save and stay Save

XI. IMPORT / EXPORT

Do you want to export all your product review data for backup purpose or upload it to another website? With **Product Reviews**, it will only take you a second. Select the **"Import/Export"** tab and hit **"Export reviews"** button. And done, your data will be compressed and automatically downloaded to your computer.

On the other hand, if you want to import the data to your store, firstly ensure it is compressed. Then select the **"Import/Export"** tab, click **"Browse"** button.

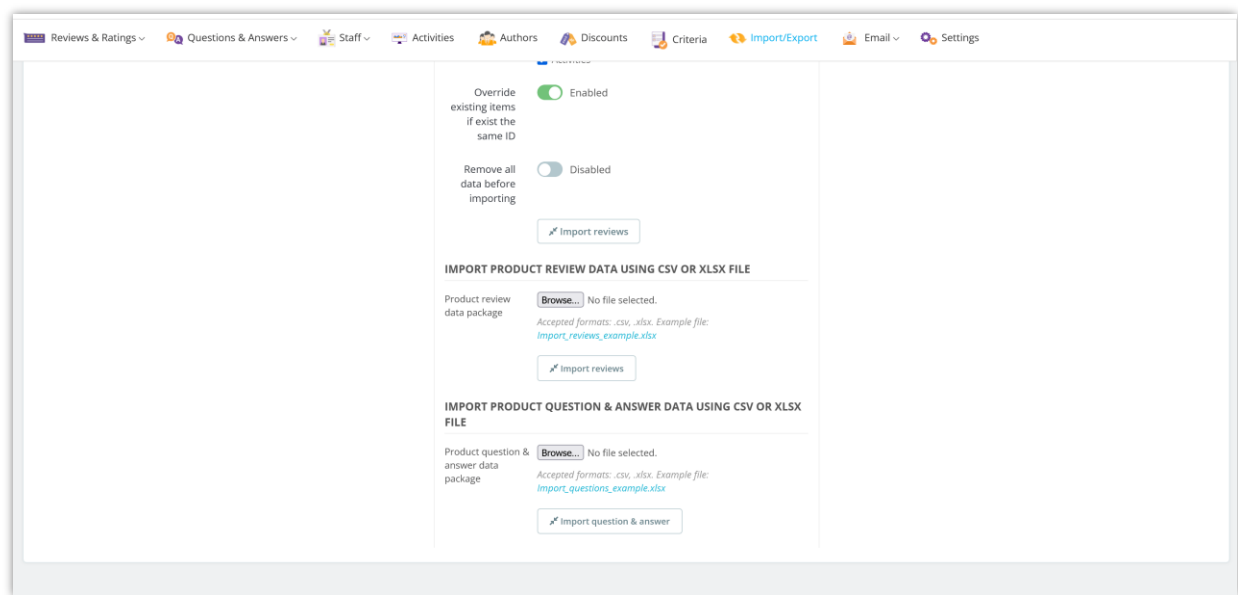
- ❖ Select the file you need to import and click **Open**.
- ❖ Finally, click **"Import reviews"** button to start.



You can also import product review data from other third-party applications via .CSV and .XLSX files. Upload the review data file and click **"Import reviews"** to finish.

Please refer to the sample file "**import_reviews_example.xlsx**" to adjust the data structure in your file to be compatible with the data tables of the **Product Reviews** module.

Similarly, you can import data for product-related questions and answers through .CSV and .XLSX files. Please refer to the sample file "**import_questions_example.xlsx**" to adjust the data structure in your file to be compatible with the data tables of the **Product Reviews** module.



Our module is also compatible with "**Product Comments**" – the native customer review module by PrestaShop. You can synchronize the data of "**Product Comments**" module with our "**Product Reviews**" module to make sure the reviews are always up – to – date.

XII. EMAIL

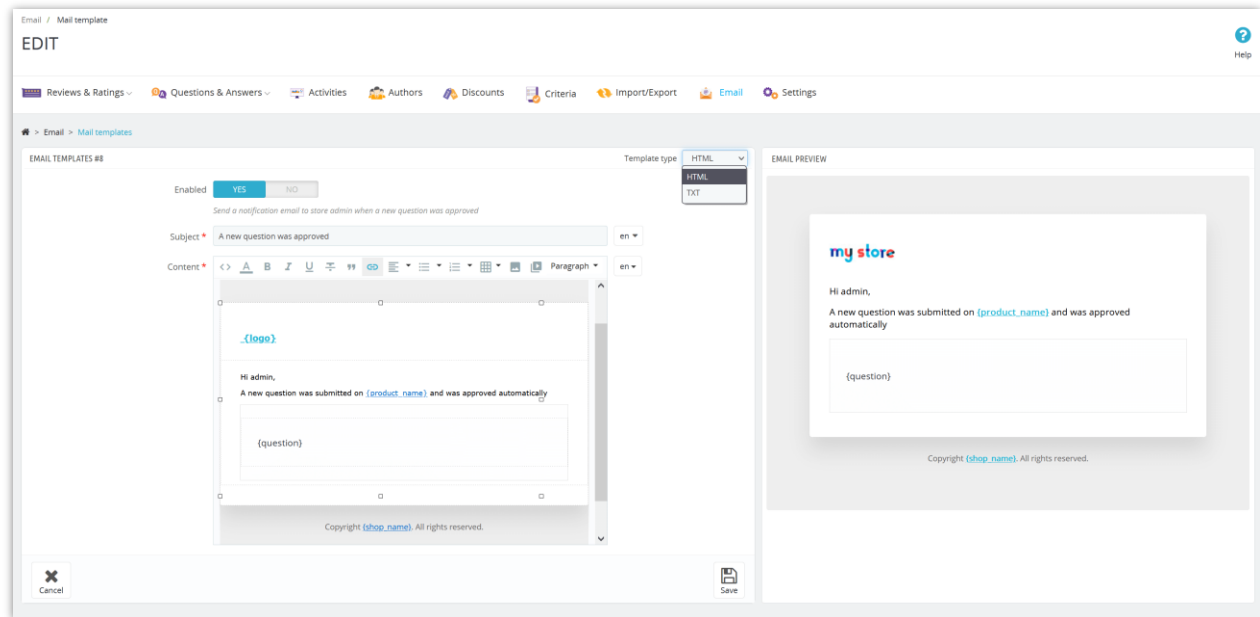
This module comes with a comprehensive email system that will automatically send notification emails to both store admin and customers when an event occurred.

I. Mail templates

Product Reviews module provides 12 email templates for notification email and review invitation email. Store admin can edit the content of mail template to be suitable for the situation.

ID	Template	Subject	Content	Is enabled	
1	person_dislike	(from_person_name) disliked your (object)	{logo_img} Hello (person_name), (from_person_name) disliked your (object) on (product_name) (content) Copyright (shop_name). All rights reserved.	✓	Edit
2	person_like	(from_person_name) liked your (object)	{logo_img} Hello (person_name), (from_person_name) liked your (object) on (product_name) (content) Copyright (shop_name). All rights reserved.	✓	Edit
3	person_reported	(from_person_name) reported your (object)	{logo_img} Hello (person_name), (from_person_name) reported your (object) on (product_name) (content) Copyright (shop_name). All rights reserved.	✓	Edit
4	person_commented	(from_person_name) commented on your (object)	{logo_img} Hello (person_name), (from_person_name) commented on your (object) on (product_name) "{object_content}" (content) View comment Copyright (shop_name). All rights reserved.	✓	Edit
5	person_replied	(from_person_name) replied to your (object)	{logo_img} Hello (person_name), (from_person_name) replied to your (object) on xx (product_name) "{object_content}" (content) View reply Copyright (shop_name). All rights reserved.	✓	Edit
6	person_answer	(from_person_name) answered to your question	{logo_img} Hello (customer_name), (from_person_name) answered to your question on "(product_name)" "{question_content}" (content) View answer Copyright (shop_name). All rights reserved.	✓	Edit
7	tocustomer_awaiting	Your (object) has been submitted and is waiting for approval	{logo_img} Hi (customer_name), Your (action) was submitted on (product_name) and is waiting for approval View (action) Copyright (shop_name). All rights reserved.	✓	Edit
8	toadmin_awaiting	(customer_name) submitted (object). Please review it.	{logo_img} Hello (admin_name) (customer_name) submitted (object). Please review its content and make your decision: (product) (content) Copyright (shop_name). All rights reserved.	✓	Edit
9	tocustomer_approved	Your (object) has been approved and published.	{logo_img} Hello (customer_name), Your (object) on (product_name) has been approved and published. (content) Copyright (shop_name). All rights reserved.	✓	Edit
10	tocustomer_get_voucher	You got a voucher code from (shop_name)	{logo_img} Hello (customer_name), We are happy to inform that you just got a voucher code after rating your purchased items. Code: (voucher_code) Discount value: (voucher_value) Please enter this code on your next purchase to get the discount Use voucher now Copyright (shop_name). All rights reserved.	✓	Edit
11	tocustomer_rating_invitation	Do you satisfy with "(product_name)"?	{logo_img} Hello (customer_name), We hope that you can spare your time to rate your recently purchased items: (product_list) Thank you for trusting and shopping at our store Rate now Copyright (shop_name). All rights reserved.	✓	Edit
12	tocustomer_rating_invitation_getvoucher	Do you satisfy with "(product_name)"? Rate now to get a voucher code	{logo_img} Hello (customer_name), We hope that you can spare your time to rate your recently purchased items: (product_list) As a thank you gift, after the review is approved, we will give you a voucher code with (voucher_value) off for your next order. Thank you for trusting and shopping at our store Rate now Copyright (shop_name). All rights reserved.	✓	Edit

Email template detail:



2. Automation

Store admin can set up cronjob on server to automatically send emails and automatically delete expired discount codes and/or used discount codes.

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Home > Email > Automation

SETTINGS

Configure cronjob feature to automatically send notification emails and automatically delete expired discount codes and/or used discount codes.

*** Some important notes:**

- The recommended frequency is **once per minute**
- How to set up a cronjob is different depending on your server. If you are using a Cpanel hosting, watch this video for reference: <https://www.youtube.com/watch?v=bm8g1nD5yA>
- If your cpanel software is Plesk, see this: <https://docs.plesk.com/en-US/obsidian/customer-guide/scheduling-tasks/65207/>
- If your server is Ubuntu, see this: <https://www.digitalocean.com/community/tutorials/how-to-use-cron-to-automate-tasks-ubuntu-1804>
- If your server is CentOS, see this: <https://www.digitalocean.com/community/tutorials/how-to-use-cron-to-automate-tasks-centos-8>
- You can also contact your hosting provider to ask them for support on setting up the cronjob
- Configure SMTP for your website (instead of using default PHP mail()) to send email better. If you can afford, buy professional marketing email hosting to send a large number of emails

Mail queue step (Maximum number of email sent every time cronjob file run) emails

Every time cronjob is run, it will check the mail queue for the emails to be sent. Reduce this value if your server has limited timeout value.

Auto clear discount codes if expired YES NO

Auto clear discount codes if used YES NO

Mail queue max-trying times time(s)

The times to try to send an email again if it was failed! After that, the email will be deleted from queue.

Schedule email sending time day(s)

Only apply to the "Product rating invitation" email. The invitation email will be sent X days after the customer's order status is changed into one of the "Validated order statuses" as configured in "Settings > General" page. If you leave this field blank, the invitation email will be sent to customers right after the cronjob being executed.

Cronjob secure token Generate

*** Set up a cronjob as below on your server to send emails and delete discount codes automatically**

```
**** * php C:\Program Files\Amp\www\prestashop_1.7.7.2\modules\ets_reviews\cronjob.php secure=6YFvOWg0bM
```

*** Execute the cronjob manually by clicking on the button below**

Execute cronjob manually

Save cronjob log YES NO

Only recommended for debug purpose

Cronjob log

3. Mail tracking

"Product Reviews" module also offers a mail tracking feature, enabling you to keep track of the emails sent to customers.

Email / Mail tracking

MAIL TRACKING

Reviews & Ratings Questions & Answers Activities Authors Discounts Criteria Import/Export Email Settings

Email > Mail tracking

MAIL TRACKING (5)

ID	Send to	Name	Email	Subject	Execute status	Execution time	Order reference	Discount	Rating
5	Customer	Freya Test	[redacted]	A customer liked your review	Delivered	09/28/2021 00:13:39	--	--	☆☆☆☆☆
4	Customer	Freya Test	[redacted]	A customer replied to your review	Delivered	09/28/2021 00:13:35	--	--	--
3	Customer	Freya Test	[redacted]	Your review has been approved	Delivered	09/28/2021 00:13:32	--	--	--
2	Customer	Freya Test	[redacted]	Your review was submitted and is waiting for approval	Delivered	09/28/2021 00:13:29	--	--	☆☆☆☆☆
1	Admin	Camellia Studio	[redacted]	A new review was submitted and is waiting for approval	Delivered	09/28/2021 00:13:25	--	--	☆☆☆☆☆

CRONJOB NOTIFICATION

The last time Cronjob was executed: 51 seconds ago. [Configure cronjob](#)

4. Mail queue

Store admin can save failed emails to the mail queue to automatically send mail by cronjob next time or send them manually by clicking **"Send email"** button.

Email / Email queue

EMAIL QUEUE

Reviews & Ratings Questions & Answers Staff Activities Authors Discounts Criteria Import/Export Email Settings

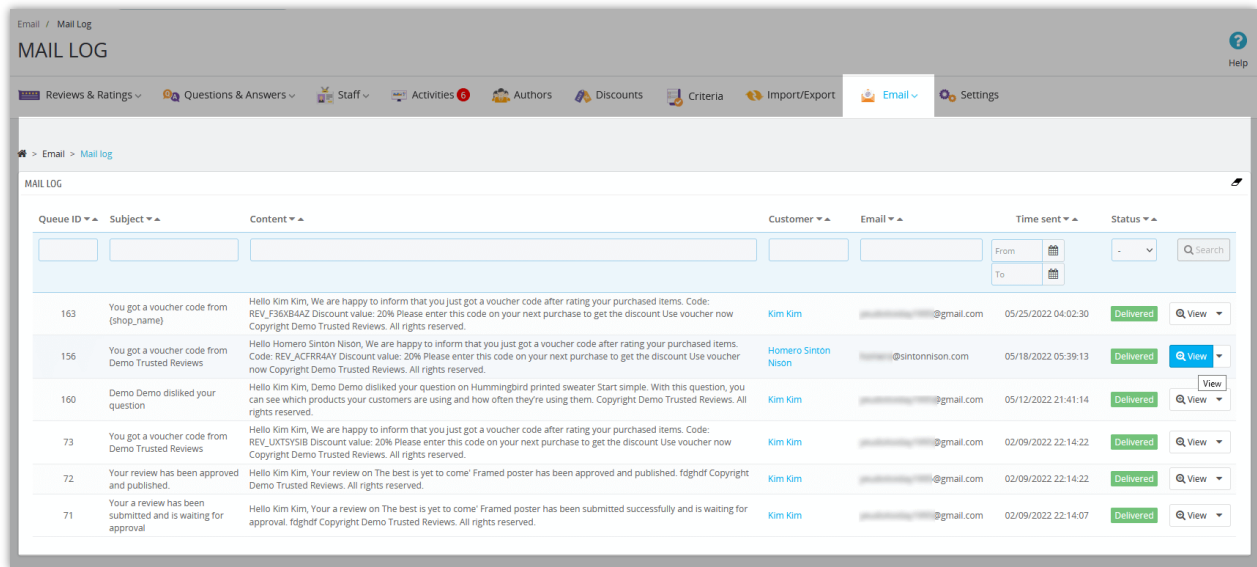
Email > Mail queue

EMAIL QUEUE (107)

ID	Name	Email	Template	Subject	Content	Trying times	Schedule time	Queue at
173	Kim Kim	[redacted]@gmail.com	tocustomer_awaiting	Your review has been submitted and is waiting for approval	Hello Kim Kim, Your review on Hummingbird printed t-shirt has been submitted successfully and is waiting for approval. I love your product! Copyright Demo Trusted Reviews. All rights reserved.	0	--	05/28/2022 03:44:12
172	Iris Bui	[redacted]@gmail.com	toadmin_awaiting	Kim Kim submitted a review. Please review it.	Hello Iris Bui Kim Kim submitted a review. Please review its content and make your decision: Hummingbird printed t-shirt I love your product! Copyright Demo Trusted Reviews. All rights reserved.	0	--	05/28/2022 03:44:12

5. Mail log

Go to **“Mail log”** to see the log and delivery status of each email.



The screenshot displays the 'MAIL LOG' interface. At the top, there is a navigation bar with various menu items: Reviews & Ratings, Questions & Answers, Staff, Activities, Authors, Discounts, Criteria, Import/Export, Email, and Settings. Below this, the 'MAIL LOG' section is visible, showing a table of email records. The table has columns for Queue ID, Subject, Content, Customer, Email, Time sent, and Status. Each row represents an email record with its corresponding details.

Queue ID	Subject	Content	Customer	Email	Time sent	Status
163	You got a voucher code from (shop_name)	Hello Kim Kim, We are happy to inform that you just got a voucher code after rating your purchased items. Code: REV_F36XB4A2 Discount value: 20% Please enter this code on your next purchase to get the discount Use voucher now Copyright Demo Trusted Reviews. All rights reserved.	Kim Kim	@gmail.com	05/25/2022 04:02:30	Delivered
156	You got a voucher code from Demo Trusted Reviews	Hello Homero Sinton Nison, We are happy to inform that you just got a voucher code after rating your purchased items. Code: REV_ACFRR4AY Discount value: 20% Please enter this code on your next purchase to get the discount Use voucher now Copyright Demo Trusted Reviews. All rights reserved.	Homero Sinton Nison	@sintonnison.com	05/18/2022 05:39:13	Delivered
160	Demo Demo disliked your question	Hello Kim Kim, Demo Demo disliked your question on Hummingbird printed sweater Start simple. With this question, you can see which products your customers are using and how often they're using them. Copyright Demo Trusted Reviews. All rights reserved.	Kim Kim	@gmail.com	05/12/2022 21:41:14	Delivered
73	You got a voucher code from Demo Trusted Reviews	Hello Kim Kim, We are happy to inform that you just got a voucher code after rating your purchased items. Code: REV_LXTSY5IB Discount value: 20% Please enter this code on your next purchase to get the discount Use voucher now Copyright Demo Trusted Reviews. All rights reserved.	Kim Kim	@gmail.com	02/09/2022 22:14:22	Delivered
72	Your review has been approved and published.	Hello Kim Kim, Your review on The best is yet to come! Framed poster has been approved and published. fdghdf Copyright Demo Trusted Reviews. All rights reserved.	Kim Kim	@gmail.com	02/09/2022 22:14:22	Delivered
71	Your a review has been submitted and is waiting for approval	Hello Kim Kim, Your a review on The best is yet to come! Framed poster has been submitted successfully and is waiting for approval. fdghdf Copyright Demo Trusted Reviews. All rights reserved.	Kim Kim	@gmail.com	02/09/2022 22:14:07	Delivered

XIII. ACTIVITIES

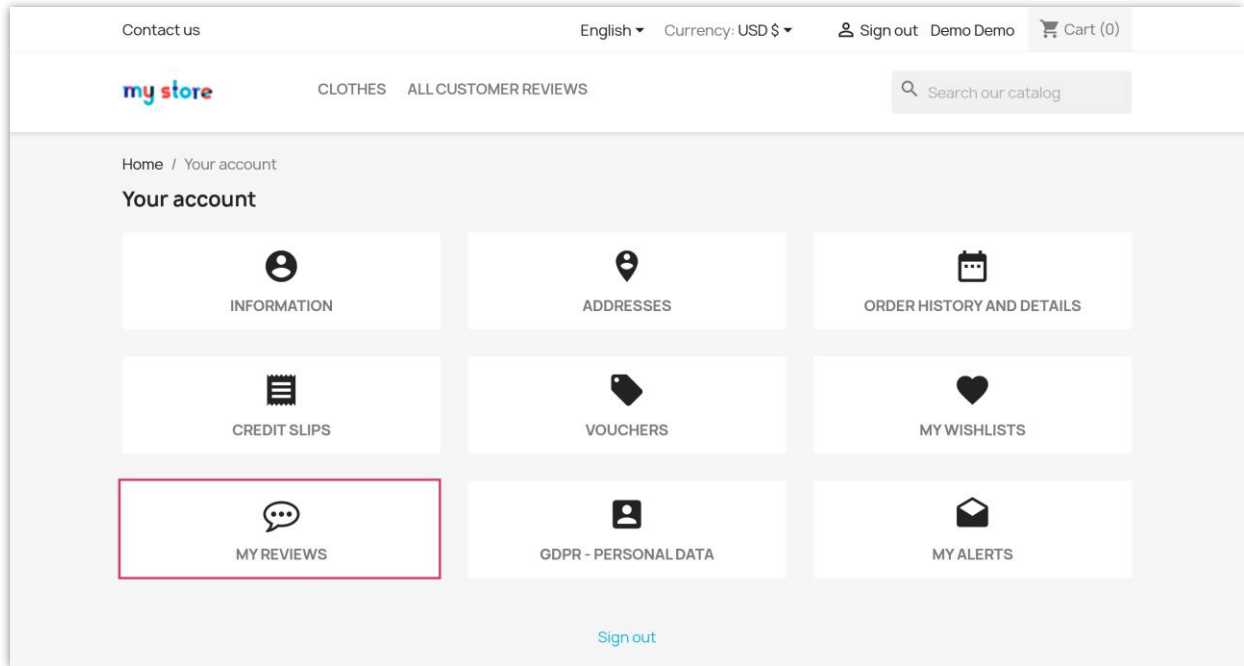
All activities of store admin and customers related to product reviews, ratings and Q&A system will be listed on this page.

The screenshot displays the 'ACTIVITIES' management page. At the top, there's a search bar and navigation tabs for 'Reviews & Ratings', 'Questions & Answers', 'Activities', 'Authors', 'Discounts', 'Criteria', 'Import/Export', 'Email', and 'Settings'. The main content area features a table with the following columns: Read, Action, Author, Content, Image, Product, Status, and Date. The table lists various user actions such as liking questions, answering questions, asking questions, and writing reviews. Each row includes a checkbox, a status indicator (green or yellow dot), an action icon, the author's name and role, the content of the activity, a product image and name, the status (all 'Approved'), and the time elapsed since the activity. A context menu is open over the first few rows, showing options like 'View', 'Edit', 'Set to private', and 'Delete'. At the bottom left of the table, there is a 'Bulk actions' dropdown menu. Below the table, a 'CRONJOB NOTIFICATION' section shows a message: 'The last time Cronjob was executed: 6 minutes and 2 seconds ago. Configure cronjob'.

XIV. HOW CUSTOMERS MANAGE THEIR PRODUCT REVIEWS

For customers on your website, the "**Product Reviews**" module provides a dedicated area to help them manage product reviews, questions, and answers.

From the "**Your account**" page on the front office, your customers can access the "**My reviews**" block.















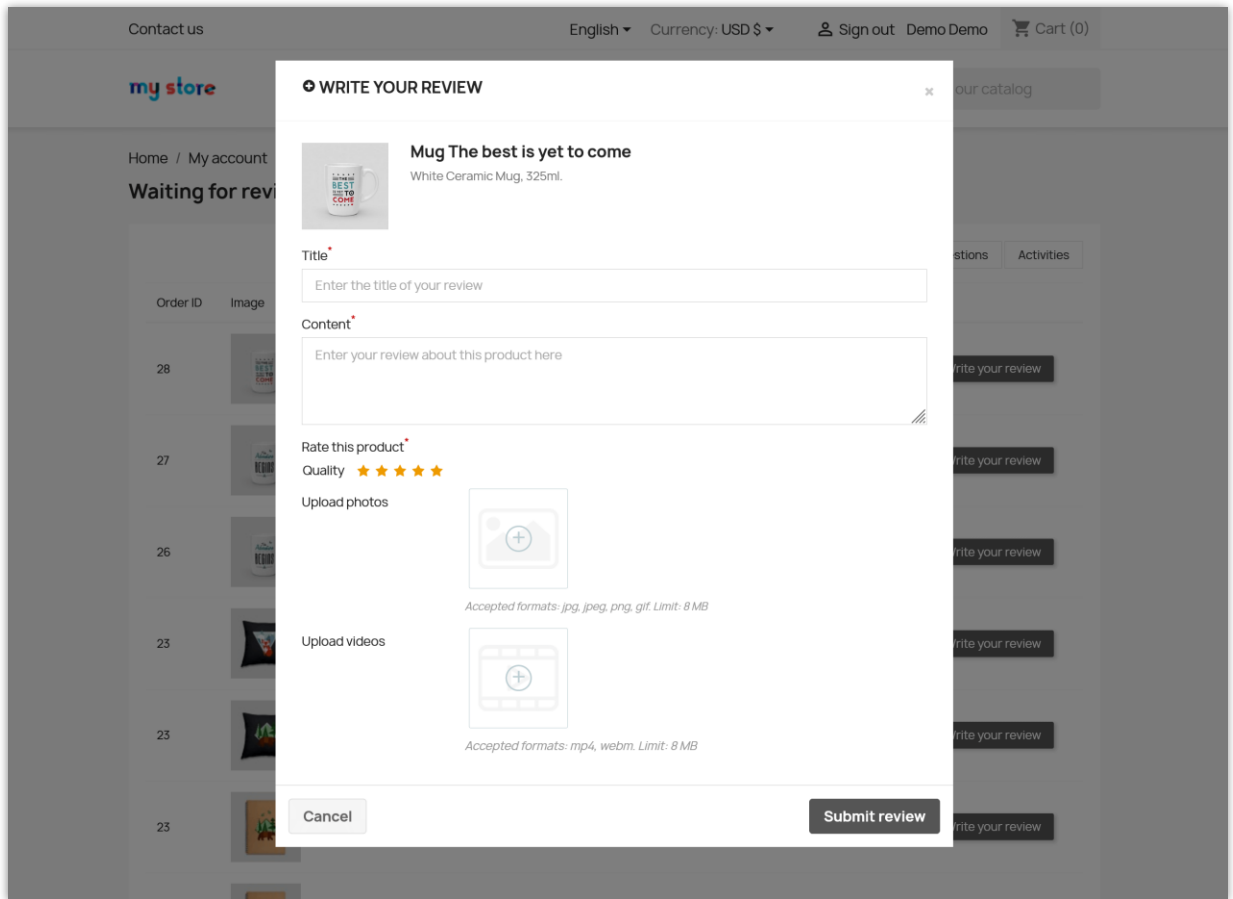
I. Waiting for review

The "**Waiting for reviews**" page includes a list of products that customers have purchased and are eligible to review, but have not yet left a review.

Customers can click the "**Write your review**" button to open a popup that allows them to enter their product reviews.

Waiting for review

Waiting for review						My reviews	My questions	Activities
Order ID	Image	Product	Order status	Purchased date	Action			
28		Mug The best is yet to come	Awaiting check payment	05/23/2023	Write your review			
27		Mug The adventure begins	Payment accepted	05/23/2023	Write your review			
26		Mug The adventure begins	Payment accepted	05/23/2023	Write your review			
23		Mountain fox cushion	Awaiting check payment	03/06/2023	Write your review			
23		Brown bear cushion	Awaiting check payment	03/06/2023	Write your review			
23		Brown bear notebook	Awaiting check payment	03/06/2023	Write your review			
23		Mountain fox notebook	Awaiting check payment	03/06/2023	Write your review			
22		Mountain fox notebook	Awaiting bank wire payment	03/06/2023	Write your review			
22		Brown bear cushion	Awaiting bank wire payment	03/06/2023	Write your review			
22		Mug The adventure begins	Awaiting bank wire payment	03/06/2023	Write your review			
22		Mug Today is a good day	Awaiting bank wire payment	03/06/2023	Write your review			
19		The adventure begins Framed poster	Payment accepted	01/29/2023	Write your review			



2. My reviews

The "**My reviews**" page includes a list of all product reviews that customers have left on the website. Customers can review product review content, its status, and the interactions it receives.

My reviews

										Waiting for review	My reviews	My questions	Activities
ID	Title	Review content	Rating	Like	Dislike	Product	Status	Time of publication					
211	Whispers of Elegance	The Hummingbird Notebook is a captivating blend of grace and functionality, an embodiment of delicate beauty and the ...	5/5	2	--	Hummingbird notebook	Approved	2023-08-21 04:31:52					
210	Nature's Embrace	The Brown Bear Notebook is a captivating blend of artistry and functionality, a testament to the allure of the wild and ...	5/5	--	--	Brown bear notebook	Approved	2023-08-21 04:30:24					
209	A Journey of Inspiration	The Mountain Fox Notebook is a delightful companion that encapsulates the essence of nature's beauty and the charm of ...	5/5	--	--	Mountain fox notebook	Approved	2023-08-21 04:28:29					
208	Graceful Delight	The Hummingbird - Vector Graphics product is an enchanting collection that effortlessly captures the delicate beauty ...	5/5	--	--	Hummingbird - Vector graphics	Approved	2023-08-21 04:27:14					
207	Natural Elegance	The quality of the vectors is exceptional. Each graphic is meticulously crafted, ensuring that even the finest details ...	5/5	--	--	Brown bear - Vector graphics	Approved	2023-08-21 04:25:50					
206	Captivating Craftsmanship	As a design enthusiast, I recently had the pleasure of exploring the Mountain Fox - Vector Graphics product, and I must ...	5/5	--	--	Mountain fox - Vector graphics	Approved	2023-08-21 04:24:21					
205	Your Creativity, Your Mug: Customizable Mug Review	I recently had the pleasure of designing my own mug, and the experience was nothing short of delightful. This product ...	5/5	--	--	Customizable mug	Approved	2023-08-21 04:18:03					
204	Elevating Spaces: The Framed Poster Product Review	I recently had the pleasure of adorning my living space with a Framed Poster, and I must say, it has completely ...	5/5	--	--	Pack Mug + Framed poster	Approved	2023-08-21 04:16:40					
203	comfort and style	As a connoisseur of comfort and style, I recently had the pleasure of experiencing the Hummingbird Cushion, and I must ...	5/5	--	--	Hummingbird cushion	Approved	2023-08-21 04:13:28					
149	Love it	It's beautiful	5/5	--	--	Hummingbird printed sweater	Pending	2023-02-03 05:11:35					

Display / 23 result(s)

« < 1 2 > »

[← Back to your account](#) [🏠 Home](#)


When viewing details of any product review, customers can add comments to their reviews.


Home / My account / My reviews

Whispers of Elegance

[< Back to list](#)

View review #211 - Product: [Hummingbird notebook](#)







Demo Demo (You) 
Verified purchase



★★★★★ (5.0)
6 months ago

Whispers of Elegance

The Hummingbird Notebook is a captivating blend of grace and functionality, an embodiment of delicate beauty and the joys of creative exploration. From the moment I laid eyes on this notebook, I was captivated by its enchanting cover and the promise it held.




Is this helpful?  (2)  (0)  (1) [Write a comment](#)




Demo Demo (You)  
Verified purchase

3 months ago
[Pending for approval, only you can see it](#)

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

 (0)  (0)  (0) [Reply](#)



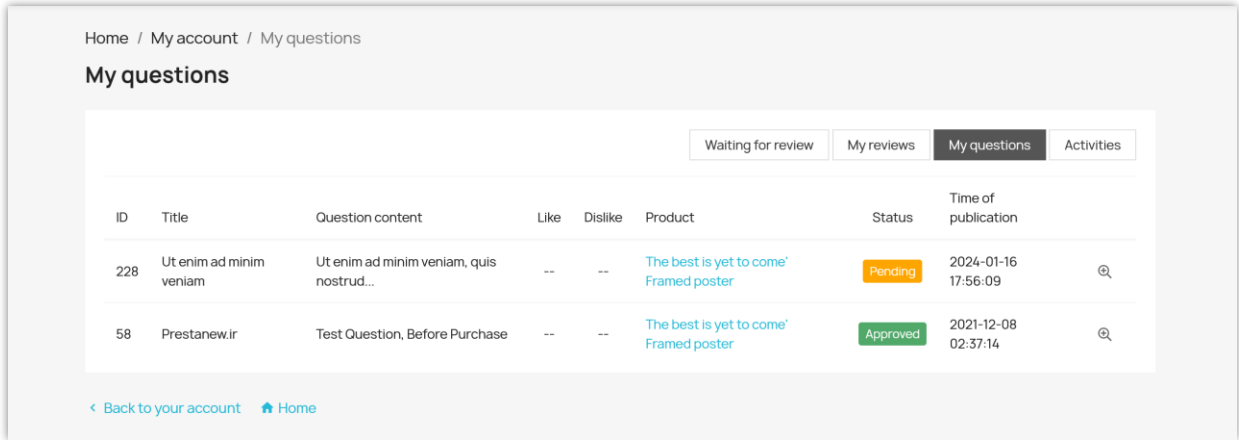
Write a comment...

[Post comment](#)

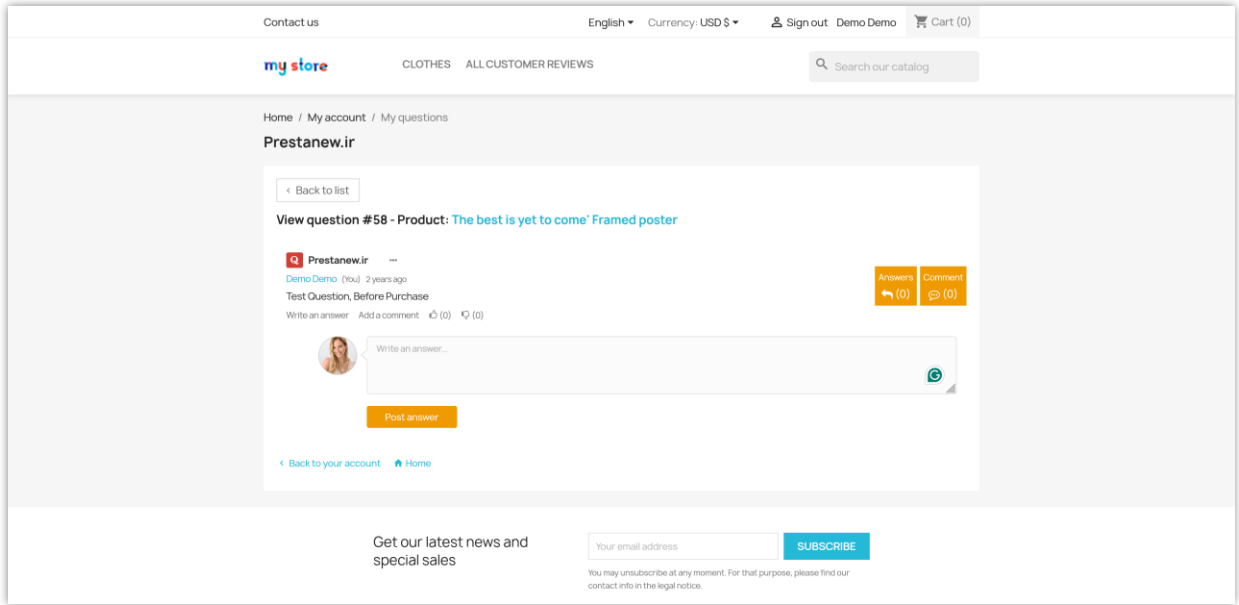
[< Back to your account](#) [🏠 Home](#)

3. My questions

Similarly, the "**My questions**" page includes a list of all the questions and answers that customers have asked about the products being sold on the website.



Customers can view question details, answer or leave comments.










4. Activities

Finally, the "**Activities**" page keeps a log of customer activities related to product reviews and product-related questions/answers.

Home / My account / Activities

Activities: Demo Demo

Waiting for review My reviews My questions Activities

-  liked_a_review
📅 Time: 4 months ago
-  liked_a_review
📅 Time: 6 months ago
-  liked_a_review
📅 Time: 6 months ago
-  Demo Demo wrote a review for product: Hummingbird notebook "The Hummingbird Notebook is a captivating blend of grace and functionality, an embodiment of delicate beauty and the joys of creative exploration. From the moment I laid eyes on this notebook, I was captivated by its enchanting cover and the promise it..."
★★★★★
📅 Time: 6 months ago
-  Demo Demo wrote a review for product: Brown bear notebook "The Brown Bear Notebook is a captivating blend of artistry and functionality, a testament to the allure of the wild and the joys of creative expression. From the moment I laid eyes on this notebook, I was drawn to its exquisite cover and the sense of a..."
★★★★★
📅 Time: 6 months ago
-  Demo Demo wrote a review for product: Mountain fox notebook "The Mountain Fox Notebook is a delightful companion that encapsulates the essence of nature's beauty and the charm of creative exploration. From the moment I opened its pages, I was captivated by the thoughtfulness that went into its design and the sen..."
★★★★★
📅 Time: 6 months ago
-  Demo Demo wrote a review for product: Hummingbird - Vector graphics "The Hummingbird - Vector Graphics product is an enchanting collection that effortlessly captures the delicate beauty and vibrant energy of these remarkable creatures. As a designer, I was thoroughly impressed by the meticulous craftsmanship and artisti..."
★★★★★
📅 Time: 6 months ago

XV. THANK YOU

Thank you again for purchasing our module and going through this documentation. We hope this documentation has provided all the necessary information to help you successfully set up and use our **Product Reviews** module.

If you have any questions for which the answer is not available on this documentation, please feel free to contact us.