Login as Customer

Allows admin login as a customer. Access user accounts to see

their front end and do everything as themselves

A product of PrestaHero

Contents

I. INTRODUCTION

A PrestaShop login as customer module that allows admin login as a customer. Access user accounts to see their front end and do everything as themselves.

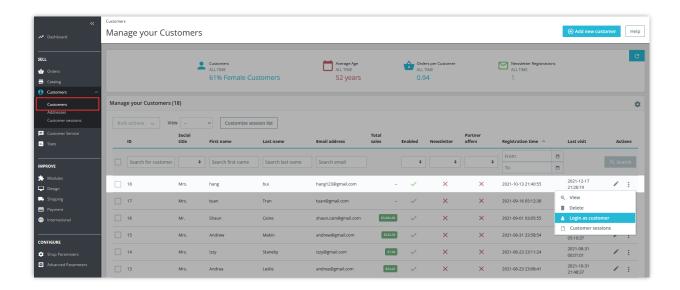*"**Login as Customer**" is compatible with PrestaShop 1.6.x, PrestaShop 1.7.x and PrestaShop 8.x

II. INSTALLATION

- Navigate to "**Modules / Modules Manager**" > click on "**Upload a module / Select file**".
- Select the module file "**ets_loginascustomer.zip**" from your computer then click on "**Open**" to install.
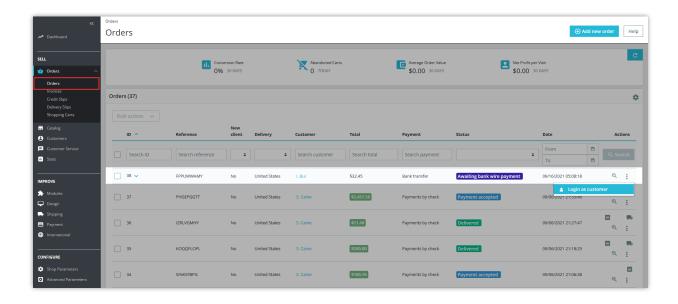
III. HOW TO USE

After installing the **Login as Customer** module, a "**Login as customer**" button will appear on each customer information in the "**Manage your customers**" page and on each order on the order listing page. Now you can easily log in to a customer account from your backend without having to ask for their login ID and password.
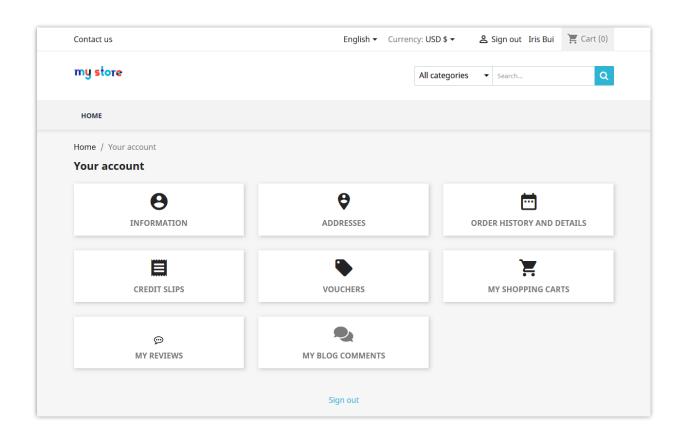
On the "**Manage your customers**" page:

On the order listing page:

Click on the 3 dots at the end of each customer information line or each order line, select "**Login as customer**" to access the customer account. Then you will be taken to the "**Your account**" page on that customer's frontend and now you can do everything as a real customer.

You have the same rights as the customer: *check the personal information, order status, order history and details, vouchers, shopping cart, comments, reviews, place orders, etc.*

IV.   THANK YOU

Thank you again for purchasing our product and going through this documentation. We hope this document is helpful and efficient in the installation and usage of the **Login as Customer** module. If you do have any questions for which the answer is not available in this document, please feel free to contact us.