



Login as Customer

Allows admin login as a customer. Access user accounts to see their front end and do everything as themselves

A product of PrestaHero

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I. INTRODUCTION

A **PrestaShop login as customer module** that allows admin login as a customer. Access user accounts to see their front end and do everything as themselves.

***“Login as Customer”** is compatible with PrestaShop 1.6.x, PrestaShop 1.7.x and PrestaShop 8.x

II. INSTALLATION

- Navigate to **“Modules / Modules Manager”** > click on **“Upload a module / Select file”**.
- Select the module file **“ets_loginascustomer.zip”** from your computer then click on **“Open”** to install.

III. HOW TO USE

After installing the **Login as Customer** module, a **“Login as customer”** button will appear on each customer information in the **“Manage your customers”** page and on each order on the order listing page. Now you can easily log in to a customer account from your backend without having to ask for their login ID and password.

On the **“Manage your customers”** page:

Customers
Manage your Customers

Customers ALL TIME: 61% Female Customers
Average Age ALL TIME: 52 years
Orders per Customer ALL TIME: 0.94
Newsletter Registrations ALL TIME: 1

Manage your Customers (18)

ID	Social title	First name	Last name	Email address	Total sales	Enabled	Newsletter	Partner offers	Registration time	Last visit	Actions
18	Mrs.	hang	bui	hang123@gmail.com	--	✓	✗	✗	2021-10-13 21:40:55	2021-12-17 21:26:19	View, Delete, Login as customer, Customer sessions
17	Mrs.	luan	Tran	luan@gmail.com	--	✓	✗	✗	2021-09-16 05:12:38		View, Delete, Login as customer, Customer sessions
16	Mr.	Shaun	Caine	shaun.caine@gmail.com	\$3,863.68	✓	✗	✗	2021-09-01 03:05:55		View, Delete, Login as customer, Customer sessions
15	Mrs.	Andrew	Makin	andrew@gmail.com	\$233.56	✓	✗	✗	2021-08-31 23:58:54	05:10:37	View, Delete, Login as customer, Customer sessions
14	Mrs.	Izzy	Staneby	izzy@gmail.com	\$1.09	✓	✗	✗	2021-08-23 23:11:24	2021-08-31 00:01:01	View, Delete, Login as customer, Customer sessions
13	Mrs.	Andrea	Leslie	andrea@gmail.com	\$64.62	✓	✗	✗	2021-08-23 23:08:41	2021-10-31 21:48:37	View, Delete, Login as customer, Customer sessions

On the order listing page:

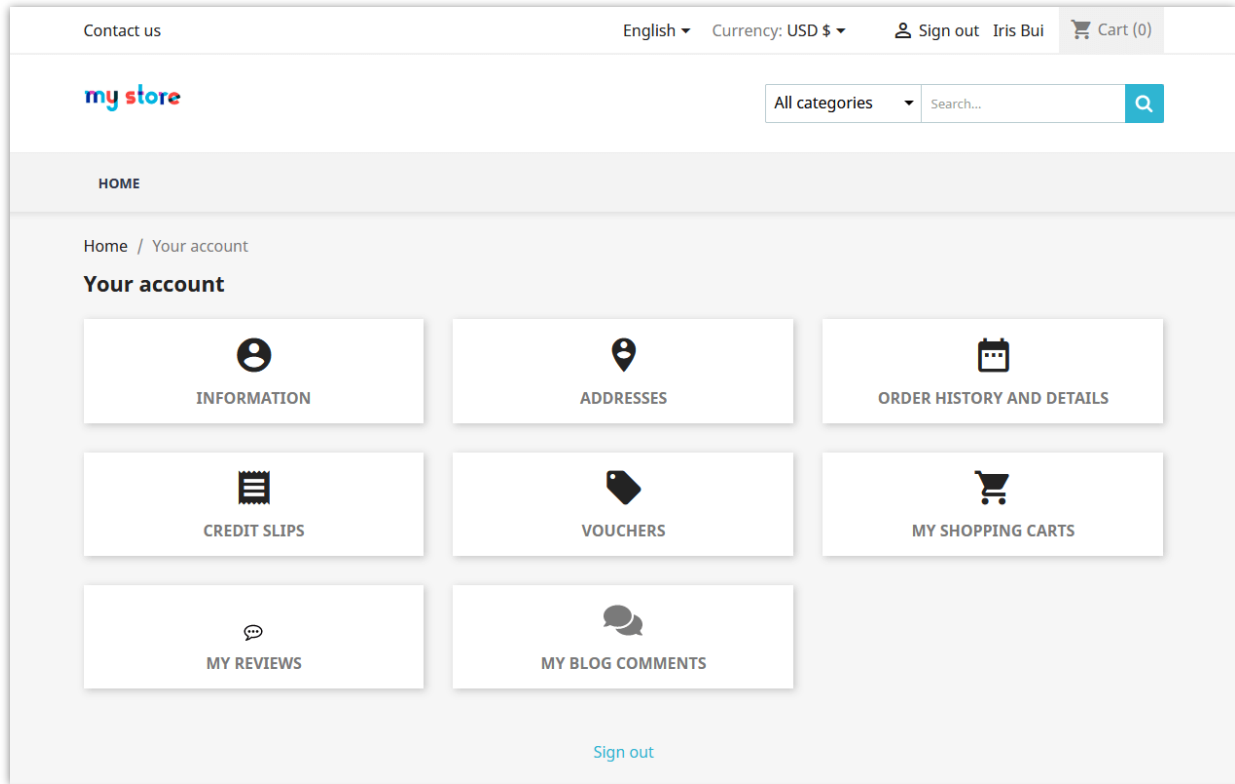
Orders
Orders

Conversion Rate 30 DAYS: 0%
Abandoned Carts TODAY: 0
Average Order Value 30 DAYS: \$0.00
Net Profit per Visit 30 DAYS: \$0.00

Orders (37)

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	Actions
38	FPPLWWMY	No	United States	L. Bui	\$32.45	Bank transfer	Awaiting bank wire payment	09/16/2021 05:08:18	View, Delete, Login as customer, Customer sessions
37	PHGEPGTT	No	United States	S. Caine	\$2,457.56	Payments by check	Payment accepted	09/06/2021 21:55:06	View, Delete, Login as customer, Customer sessions
36	IZRLVGMHY	No	United States	S. Caine	\$21.49	Payments by check	Delivered	09/06/2021 21:27:47	View, Delete, Login as customer, Customer sessions
35	KOQQLOPL	No	United States	S. Caine	\$200.00	Payments by check	Delivered	09/06/2021 21:18:25	View, Delete, Login as customer, Customer sessions
34	SINKFBPG	No	United States	S. Caine	\$180.76	Payments by check	Payment accepted	09/06/2021 21:06:38	View, Delete, Login as customer, Customer sessions

Click on the 3 dots at the end of each customer information line or each order line, select **"Login as customer"** to access the customer account. Then you will be taken to the **"Your account"** page on that customer's frontend and now you can do everything as a real customer.



You have the same rights as the customer: *check the personal information, order status, order history and details, vouchers, shopping cart, comments, reviews, place orders, etc.*

IV. THANK YOU

Thank you again for purchasing our product and going through this documentation. We hope this document is helpful and efficient in the installation and usage of the **Login as Customer** module. If you do have any questions for which the answer is not available in this document, please feel free to contact us.